



For Immediate Release
January 5, 2021

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JCDH/JCEMA ESTABLISHES CALL CENTER FOR COVID-19 VACCINE

January 5, 2021 Birmingham, AL— The Jefferson County Department of Health (JCDH) and the Jefferson County Emergency Management Agency (JCEMA), through the Jefferson County Unified Command (JCUC), has established a new call center to provide information to the public regarding COVID-19 vaccines and assist with coordinating vaccination efforts for critical populations in Jefferson County.

Healthcare entities and pharmacies that receive allotments of vaccine will vaccinate people in particular phases, according to the [Alabama COVID-19 Vaccination Allocation Plan](#) (revised 12/23/20). This Allocation Plan was developed by the Alabama Department of Public Health (ADPH) using guidance from the Centers for Disease Control and Prevention (CDC) and the Advisory Committee of Immunization Practices (ACIP). Currently there is limited supply of vaccine and doses are continuing to be given to frontline healthcare workers, emergency medical service (EMS) providers, and residents of long term care facilities in Alabama (all within Phase 1a). JCDH will inform the public when it is time to move to the next phase after evaluating whether enough people have been offered the vaccine in the current phase. Individuals or organizations needing general information about COVID-19 vaccination in Alabama may visit www.alabamapublichealth.gov/covid19.

Individuals or organizations in Jefferson County who believe they are in the current Allocation Plan phase, and would like more information on how to access COVID-19 vaccination, can now call the JCUC Call Center at **205-85VACC1 (205-858-2221)**. Telephone calls are answered from 8 a.m. to 5 p.m., Monday through Friday. Language interpreters are available upon request.

The United States Food and Drug Administration (FDA) issued an Emergency Use Authorization for the Pfizer-BioNTech COVID-19 vaccine on 12/12/2020 and for the Moderna COVID-19 vaccine on 12/18/2020. Healthcare providers, pharmacies or other entities wishing to order vaccine to become a vaccination provider should go to the following website: [COVID-19 Vaccination Provider Support | Alabama Department of Public Health \(ADPH\) \(alabamapublichealth.gov\)](#).

- A healthcare entity/pharmacy interested in giving vaccine will need to select “Enroll to be a Provider,” and review the related links.
- Videos are available on the website that show how to order vaccine.

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