

Villa Les Aiguilles, Domain de Pins, Durban Corbieres, Aude, France

Holiday Rental – Booking Form

Name:	
Address:	Telephone: Mobile:
Postcode:	Email:
Property Name & Reference: Villa Les Aiguilles, Domain des Pins	
Arrival Date:	No. of adults:
Departure Date:	No. of children (under 16):
Costings:	
Accommodation:	£
Final Clean	£ 160
Security Deposit (Refundable)	£ 250
Total (Accommodation + Security Deposit)	£
Initial Deposit (25%)	£
Final Balance (due 8 weeks prior to arrival)	£
Names of people in party:	
Emergency Contact:	
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
I certify on behalf of the persons included on this form, by whom I am authorised to make this booking, that I / we have read the Booking Terms & Conditions and that our booking is made subject to those conditions. I am over 18 years of age.	
Signature: _____ Date: _____	
Your booking will only be confirmed and accepted once we are in receipt of your booking form and deposit payment. Please return promptly to avoid disappointment.	
Owner Details:	
Email: markspringate@me.com Tel: +44 7818 098540 (mobile) Correspondence address: Church Cottage, Church Rd, Burley, Rutland LE15 7SU	
Payment Details:	
Cheques payable to 'Mark Springate' (please post to correspondence address above) Bank Details (for internet /electronic transfer):	
Bank :	Credit Agricole Normandie
Name:	M. ou MME SPRINGATE Mark
Code Banque:	16606 Code Guichet: 25112 No. de Compte: 52010916203 Cle RIB: 19
IBAN:	FR76 1660 6251 1252 0109 1620 306 BIC / SWIFT: AGRIFRPP866

Terms and Conditions

Bookings and Payments

1. The property known as Villa les Aiguilles / Villa Corbières is offered for holiday rental to you "the client" subject to confirmation by Mark Springate ("the owner") as outlined in the booking form.
2. In order to confirm your chosen Booking, you should complete & sign the booking form and return it together with payment of the non-refundable deposit (25% of the rent due). Following receipt of the booking form and deposit, the owners will send a confirmation of booking. This is the formal acceptance of the booking. This booking confirmation will normally be sent out within 24 hours in the case of email and seven working days in the case of post, and will contain the details of your booking and of payments made and due. If you have not received your booking confirmation within the specified time, please notify us as soon as possible by email (villarentalenquiries@me.com). Please check your confirmation carefully and report any incorrect or incomplete information to us immediately.
3. Where a deposit has been paid, the full payment of the balance will be due 6 weeks in advance of your check-in date and a reminder will be sent to you one week prior to this date, where applicable, by email. If payment is not received by the due date after the reminder notification, the owners reserve the right to give notice in writing or via e-mail that the reservation is cancelled. The client will remain liable to pay the balance of the rent unless the owners are able to re-let the property.
4. Directions and contact details will be sent to you once final payment has been received.
5. Reservations made within eight weeks of the start of the rental period require full payment at the time of booking.
6. The rental period shall commence at 4:00 pm on the first day and finish at 10:00 am on the last day.
7. The maximum number to reside in the property must not exceed the advertised capacity.
8. Only those persons named on your booking confirmation may use the property.

Cancellation and Amendment by You

9. Cancellation by you at any time will result in your deposit being forfeited, as all deposits are non-refundable.
10. If you need to cancel the booking once a deposit or the full balance has been paid, we will require written notice from the person who signed the booking form. Written notice may be made by letter or e-mail, but will only be effective upon acknowledgement by the owners. In the event of a cancellation, a refund will be made if we are able to re-let the property. Any additional expenses or losses incurred in so doing will be deducted from the refundable amount.
11. All monies paid for a holiday (deposit and balance) are non-refundable within 6 weeks of the check-in date.
12. Alterations to your booking can only be made more than 6 weeks prior to the check in date, after which time alterations will be treated as cancellation. All alterations will be subject to availability.
13. Differences in the total amount payable resulting from alterations will be refunded to you in the case of a decrease in price and paid by you in the case of increases in price.

Cancellation by the Owners

14. We reserve the right in any circumstances to cancel your holiday for any reason. If you fail to pay the balance of the holiday at least 6 weeks before departure, we will treat your booking as cancelled and levy the cancellation charges set out in paragraph 9, 10 and 11. If we are obliged to cancel your holiday in any other circumstances before departure, we will use our best endeavours to offer alternative arrangements of equivalent or very closely similar standard and price, if available; or we will give you a full and prompt refund of all monies paid.

Force Majeure

15. Force majeure means unusual and unforeseeable circumstances beyond the owners' control, the consequence of which we could not avoid even with all due care, including, but not limited to, war, threat of war, riot, civil strife, terrorist activity, (actual or threatened), industrial dispute, unavoidable technical problems with transport, machinery or equipment, power failure, changes imposed by rescheduling or cancellation of flights by an airline, natural or nuclear disaster, fire, flood, drought, adverse weather conditions, epidemics or outbreaks of illness and level of water in rivers. We will not cancel your booking, less than 6 weeks before your departure date, except for reasons of force majeure or failure by you to pay the final balance.

Insurance

16. You are strongly recommended to take out personal travel insurance for all members of your party. It is your responsibility to ensure that the insurance you purchase is adequate and appropriate for your particular needs. Please read your policy details and take them with you on holiday.

Security Deposit

17. A security deposit of £150 is required in case of damage or loss to the property or its contents. However the sum reserved by this clause shall not limit the client's liability to the owners. The owners will account to the client for the security deposit and refund the balance due within one week after the end of the rental period. If the security deposit is insufficient to meet the costs, an additional amount payable is the responsibility of the person signing the booking form. This amount should be settled within seven days of the amount having been advised by the owners.

Your Responsibilities

18. Smoking is not permitted within the property.
19. You have a responsibility to behave in a proper, appropriate and legal manner whilst staying at the property with due respect to the owners and the property. You are responsible for informing the owners of any losses or damage to the property as soon as possible. Please note that you will be liable to pay the owners for any losses or damage to the property caused by you or a member of your party (except reasonable wear and tear). If any guest behaves inappropriately or improperly (of which the owners will be the final judge), or illegally, the owner reserves the right to ask the guest and their party to leave the Property before the end of the holiday period and/or refuse any future bookings from you. In addition, the owner reserves the right to sue the guest for any loss, damage or injury caused to the owner or the property.
20. You agree to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period.
21. All rubbish, rubbish sacks, and recycling are to be removed regularly throughout the holiday and on departure.
22. Although a final clean is included in the rental price, the owners reserve the right to make a retention from the deposit to cover additional cleaning costs if the client leaves the property in an unacceptable condition.
23. The swimming pool will be available from May to October (weather permitting). French law requires pool safety measures; these are in place at Villa Corbières. However, the safety of children remains the responsibility of parents/adults. It is understood that parents/adults will supervise children at all times.

Complaints

24. In the event that you have any complaint about your stay, please notify the owners or their representative as soon as possible. If you don't follow this procedure there will be less opportunity for us to investigate and resolve your complaint and so make your stay as enjoyable as possible. It is important to us to know that you've enjoyed your stay or if anything could have been improved.

25. The client uses the property entirely at his/her own risk, and the owners accept no liability for injury, loss or damage to property or to personal belongings.

Governing Law

These terms and conditions and any matters arising from them are governed by the laws of England and Wales and the parties agree to submit to the exclusive jurisdiction of the Courts of England and Wales.