

# COMMUNITY SUPPORT WORKER (CSW)

FIRST COLLEGE - FACULTY OF HUMAN SERVICE

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LIFE - CAREER - SUCCESS

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## PROGRAM OVERVIEW

### DIPLOMA - 12 MONTHS (49 WEEKS)

The Community Support Worker (also known and referred to as CSWs) role is very diverse and very dynamic! CSWs assist clients who are dealing with persistent multiple barriers, social and economic challenges, addiction, abuse, chronic health conditions, grief and loss, and many other issues and needs that arise from everyday living. The value that community support workers bring to the interdisciplinary community-based service programs, is evidenced by the ever-increasing demand for graduated Community Support Workers in the human services field.

Students in the Community Support Worker program will participate in a practical experience that is offered at the end of the program. The Practicum consists of 180 hours that is completed over a 6 week period. In these practicum settings, students will transfer their knowledge to actual work in the field of human services. Students will have opportunities to synthesize, integrate and apply practical skills from the formal training they learned throughout the program, and students will also benefit by the many opportunities for networking and making important contacts within the community based programs they will be assigned to.

### WHAT WE PROVIDE:

Flexible Course Schedule - ONLY 2.5 days (20 hours in total) a week

Highly Qualified & Professional Instructors

Scholarship and Subsidy Available

Small Class Size With State-of-the-Art Lab Facilities

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### WHAT IS YOUR FUTURE OPPORTUNITY?

Aboriginal community services  
Adult community-based programs  
Alcohol and detox facilities  
Community and mental health  
Community living  
Child and youth services  
Disability and special needs services  
Family support services  
Mental health agencies  
Pregnancy and outreach  
Residential support  
Shelter support programs  
Supportive care

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### WHAT YOU WILL RECEIVE:

Community Support Worker (CSW)  
Diploma

The Entry Level Salary up to \$24.00 per hour

FREE TRAINING at CPR, First Aid, Food Safe, ASIST Training, SIVA Training, and Student Practice Education Core Orientation (SPECO)

# COMMUNITY SUPPORT WORKER PROGRAM

DIPLOMA - 12 MONTH (49 WEEKS)

## FACULTY OF HEALTH

www.firstcollege.ca - (778)478-6611 OR (778) 754-2888  
1475 Ellis Street, Suite 301, Kelowna, BC V1Y 2A3

### ADMISSION REQUIREMENT

First College admits applicants on a first-qualified basis, whereby applicants must meet one of the following two admission criteria:

1. The student has graduated from grade 12 or equivalent (B.C. high school diploma, B.C. Adult Graduation Diploma, General Education Development) or an equivalent secondary school completion from another jurisdiction.

2. The student has a mature student status: at least 19 years of age and proof of completion of Grade 10 English. Please note: College courses determined to be equivalent to completion of Grade 10 English (or higher) by post-secondary institutions are accepted and applicants must submit transcripts to evidence completion. A minimum of a C grade is accepted.

Applicants whose first language is not English, please contact the enrollment office for more details at (778) 478-6611 or [enrollment@firstcollege.ca](mailto:enrollment@firstcollege.ca)

### PROGRAM COST

#### DOMESTIC

Total Cost: \$15,250.00 CAD

Application Fee - \$150.00 CAD  
Tuition Fee - \$12,500.00 CAD  
Textbook Fee - \$2,600.00 CAD

Student Loan Available

Students will receive \$1,000 CAD OFF January 2020 intake ONLY

#### INTERNATIONAL

Total Cost: \$16,350.00 CAD

Application Fee - \$150.00 CAD  
Tuition Fee - \$13,500.00 CAD  
Assessment Fee & Administrative Fee - \$100.00 CAD  
Textbook Fee - \$2,600.00 CAD

### PRACTICE EDUCATION (PRACTICUM) REQUIREMENTS

Requirements are due prior to the first day of Clinical Placement, the Student Service Department will assist you with obtaining necessary documentation.

1. A Criminal Record Check Clearance
2. A Tuberculin Skin Test (also called a Mantoux tuberculin test) performed by CDC or physician

Practice Education Requirements Provided Free by First College:

CPR  
First Aid  
Food Safe

ASIST Training (Applied Suicide Intervention Skills Training)

SIVA Training (holistic non violence prevention)  
SPECO (Student Practice Education Core Orientation)

### DATE AND SCHEDULE

**JANUARY 8, 2020 TO DECEMBER 18, 2020**  
(49 Weeks Without Breaks, 20 hours a week)

Wednesday from 8:30 a.m. to 4:30 p.m.  
Thursday 8:30 a.m. to 4:30 p.m.  
Friday 8:30 a.m. to 12:30 p.m.