

Access Statement for North Morte Farm Caravan and Camping Park

Introduction

Our park can accommodate tents, touring caravans and motor homes. We also have seventy three holiday caravans on the park with eleven for hire. We aim to ensure all our guests enjoy their stay with us and we will assist in any way we can both with planning a visit and during your stay with us.

- Our recently updated website has information about the park and surrounding area and incorporates this access statement
- We have a colour brochure which can be posted together with our current tariff and a copy of this access statement. The brochure can also be downloaded from our website
- We can be contacted by telephone, email, or post

Arrival and Car Parking

- The park is accessed by a fairly narrow road from the centre of Morteheo village.
- The park entrance is tarmac with parking by reception for approximately seven cars
- We have a barrier at the park entrance just beyond reception, once booked in you will be given a code for the barrier, assistance can be given and the barrier can be worked manually by reception staff if necessary
- There is a 5 mph speed limit throughout the park and speed bumps which are clearly marked
- There is space for two cars parking beside our holiday homes and one by touring caravan pitches
- Any extra cars and visitors will be directed to a separate parking area
- In the camping fields you can park alongside your tent, we ask that cars park across the slope

Reception and Shop

- Access to reception is by a ramped walkway with railings. The door opens inwards and the reception is on one level. The tourist information is located within the reception area
- The floor is tiled with large non-slip mats
- There is ample space for a large wheelchair to manoeuvre and turn.
- Unfortunately, at this time we do not have a low counter
- There is a fridge in Reception where medication can be stored
- The shop is located just inside the first caravan field beyond the barrier. There is a walkway from the park entrance
- The shop has a low ramp with double doors opening outwards and is one level

- The aisles are wide enough to accommodate a wheelchair
- There is a low counter
- Staff in both the reception and shop can provide assistance if required

Laundry Room

- The laundry room is located opposite the reception and is accessed by a low ramp
- The door opens inwards
- The floor is tiled with non-slip tiles and is level throughout
- There are four front-loading washing machines
- There are four front loading tumble dryers, two are at ground level
- There is a coin-operated iron and an adjustable height ironing board
- There is one spin dryer
- There are two hand wash sinks with draining boards

Toilets and Showers - Ladies and Gents

- There are toilets at rear of reception
- The doors opens inwards and the floor is tiled and level
- There are two toilet cubicles, doors open inwards, in the ladies and two cubicles and two urinals in the gents, two wash basins and hand dryers in both
- The main toilet and shower block is located in the touring caravan field
- The access is sloped tarmac paths
- Toilet and shower floors are all non-slip tiles
- There are open sinks and two privacy cubicles in the ladies
- At present there are no privacy cubicles in the gents
- There is one large cubicle with grab handles and wash basin in both ladies and gents
- The showers are accessed beyond the toilets on same level
- There is one larger shower cubicle with grab handles in ladies and gents
- In the ladies there is a large sink provided for baby/toddler washing and changing area
- There is baby changing in the ladies and gents
- There are coin-operated hairdryers in both
- There are sockets provided for use with your own hairdryers
- Showers are free of charge

Dishwashing

- The dishwashing area is located beside the toilet and shower block and is accessed by two steps
- There are six sinks with draining boards

Additional Information

Two members of our staff have completed a Welcome All course in accessibility and awareness and would be happy to help. Three members of staff are first aid trained

There is a 5 mph speed limit throughout the park with clearly marked speed bumps in several locations. However, wheelchairs have access on the grass to the side of the speed bumps.

Site plans and Information are available in large print at reception.

The Park is set on level and sloping ground the steepest gradients being in the camping field. All paths and roads are maintained on a regular basis.

The Park adjoins the South West Coast Path and Rockham Beach, neither is suitable for wheelchairs. Unfortunately, Rockham Beach is currently closed

Assistance dogs are welcome on the park and we have two 'free run' dog exercise areas.

Our signing throughout the park is in clear large print.

There are fire points located throughout the park

The toilet and shower block has ramped access. At present there are disabled facilities in both the ladies and the gents with a future possibility of providing a unisex unit.

The Park has limited mobile phone signal. There is Wi-Fi throughout the park, at an extra charge.

The bus service is 500 meters from the park. A pickup service can be provided.

In case of emergency Reception is open from 9am to 7pm daily. There is 24 hour cover on the park by wardens and by the owners in the farmhouse. Telephone number 01271 870381