
COMMUNITY COUNCIL OF GREATER DALLAS, INC.

PRESS KIT – MARCH 2019 EDITION

MEDIA INQUIRIES PLEASE CONTACT

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ABOUT US

Since its founding in 1940, the Community Council of Greater Dallas (CCGD) has identified services that are needed in the community, assessed how services could best be delivered to meet social issues, and mobilized and implemented action plans working in concert with community based agencies and public sector resources.

Pervasive issues over time have included juvenile delinquency and welfare, seniors, public health, daycare, and legislative advocacy. The Community Council meets these challenges through:

- Convening collaborate work
- Incubating new services and agencies
- Expanding government programs where appropriate
- Delivering selected direct services
- Deploying volunteers
- Fact-based research

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Social Media Accounts

Facebook:

<https://www.facebook.com/Community-Council-of-Greater-Dallas-161196010602786/>

YouTube:

<https://www.youtube.com/user/CommunityCouncilGD>

LinkedIn:

<https://www.linkedin.com/in/community-council-of-greater-dallas-06b32842>

Twitter:

<https://twitter.com/CCGDDallas>

FACT SHEET

Community Council of Greater Dallas, Inc. is a nonprofit organization.

Since its founding in 1940, the Community Council has identified services that are needed in the community, assessed how services could best be delivered to meet social issues, and mobilized and implemented action plans working in concert with its community partners and public sector resources.

Pervasive issues over time have included juvenile delinquency and welfare, seniors, public health, daycare, and legislative advocacy. The Community Council meets these challenges through:

- convening collaborative work
- incubating new services and agencies
- expanding government programs where appropriate
- fact-based research
- deploying volunteers
- delivering selected direct services.

Community Council Mission

The Community Council serves the community by providing leadership in:

- determining solutions for priority issues in the human services arena
- convening partners to significantly impact service delivery
- increasing awareness of and access to services.

Community Council Vision

The Community Council is dedicated to enhancing the quality of life in North Texas, enabling each individual to achieve his or her full potential.

Community Council Priorities & Strategic Goals

Provide leadership on high priority issues:

- Serve as a neutral convener
- Conduct research into emerging and current issues
- Provide advocacy on issues within Council's mission

Impact the delivery of services and their accessibility to:

- Provide the highest quality direct services
- Communicate a wide variety of information to service providers and the public
- Create and offer publications to connect people to services and raise awareness

Exemplify financial stability and good stewardship of resources:

- Provide excellence in internal financial stability and accountability
- Serve as an incubator for new services & organizations

Community Council Key Differentiators

The programs and services of the Community Council currently span more than 50 counties in North Texas and neighboring communities

- Proactive, rather than reactive service
- A central and targeted focus of programs specifically designed to benefit:
 - At-risk youth and children
 - Senior citizens
 - Health care/chronic disease management
- Working with community partners to change lives and lead change for low-income people bridging the gap from poverty to self-sufficiency
- 2-1-1 telephone program referral service

FAQ

Who is the Community Council?

Since its founding in 1940, the Community Council has identified services that are needed in the community, assessed how services could best be delivered to meet social issues, and mobilized and implemented action plans working in concert with its partner agencies and public sector resources.

Pervasive issues over time have included juvenile delinquency and welfare, seniors, public health, daycare, and legislative advocacy. The Community Council of Greater Dallas meets these challenges through fact-based research, deploying volunteers, incubating new services and agencies, expanding government programs where appropriate, convening collaborative work and delivering selected direct services.

What are the Key programs that assist the public?

BRIDGING THE GAP FROM POVERTY TO SELF-SUFFICIENCY

Community Council is working with community partners to change lives and lead change for low-income people bridging the gap from poverty to self-sufficiency.

Skill Quest | Economic Mobility

Skill Quest currently is a program based at Community Council, under a two-year incubation agreement. The goal of Skill Quest is to create a ladder for low-to-moderate income adults living in Dallas, Collin and contiguous counties to jobs paying a living wage with benefits and a career path, while providing employers with a highly skilled workforce ready to work. Launched in 2012, Skill Quest completed and placed 224 participants in jobs, from inception through July 2017.

Upon acceptance, Skill Quest counselors work with participants to develop individualized plans to address the barriers they may encounter. The individualized plan begins with academic and financial Skill Quest services that include three key program elements:

- Middle-skill training assistance (including costs for tuition and textbooks) while participants are enrolled in community college
- Basic needs assistance (food, housing, transportation, childcare) helps participants focus on maintaining a B+ average in their coursework.
- Individual coaching and wrap around services by the counseling staff ensures completion of courses and consistent follow-up with graduates after job placement.

FOR SENIORS

Dallas Area Agency on Aging

The Dallas Area Agency on Aging (DAAA) is the department under the umbrella of the Community Council responsible for planning, advocating, and coordinating resources, as well as providing services for seniors (persons 60+) and their caregivers in the Dallas County area.

DAAA is part of a national network administered by the Federal Administration on Aging and funded under the Older Americans Act. The Act provides for grants to states, area agencies, and local agencies to ensure that the needs of seniors are met through the provision of nutrition and other community services. Funds are passed through the Texas Department of Aging and Disability Services, the state's aging organization responsible for contract compliance.

An area plan is prepared annually to outline service needs and strategies for service provision. A 25-member advisory council, made up of consumers, service providers, health care providers, and elected officials provide advice and assistance to staff in administration of the area plan. For more information please see available documentation on the Administration on Aging, the Older Americans Act and the Texas Department of Aging and Disability Services.

MY RIDE Dallas

Seniors and persons with disabilities have problems getting where they need to go. To address gaps in transportation in the Greater Dallas Area, the Community Council and the Dallas Area Agency on Aging launched the Community Transportation Network (CTN), now known as the MY RIDE Dallas Coalition, in June 2009. More than 90 organizations—public, private, non-profit and faith-based groups—are working together to remove barriers and create options for people who do not drive. The Metro Mobility Summary, presented here, examines the unique transportation needs of aging and disability populations in Dallas County.

Better Choices, Better Health

Better Choices, Better Health-Dallas classes provide seniors with diabetes self-management strategies for healthier living. Based on Stanford University's widely tested Chronic Disease and Diabetes Self-Management Program, the two and one half hour, seven day a week sessions help attendees understand and take constructive steps to manage chronic conditions in a positive way—and with proven results. Better Choices, Better Health-Dallas is part of the National Council on Aging and is the first community-based program in Texas accredited by the American Association of Diabetes Educators.

FOR YOUTH

Community Youth Development

The Community Youth Development program offers a Youth Leadership program in areas where juvenile arrest rates rank among the highest in the state. The program inspires young people to become change agents within their local communities, as students take charge of and support many initiatives.

The Community Council of Greater Dallas provides after school leadership and enrichment activities for more than 2,000 youth per year, advocating healthier lifestyles and access to benefits programs. The program also addresses truancy and dropout rates. Other specific programs include the Freeman Junior Development Tennis Program, Renaissance Community Development, Positive Futures, and the Promise/STEP initiative.

2-1-1 INFORMATION REFERRAL

2-1-1 Texas delivers efficient access to the most appropriate sources of help and information. Anywhere in Texas, anyone can call 2-1-1 for free information and referrals to health and human service agencies, nonprofit and faith-based organizations, disaster relief resources, and volunteer opportunities. The 2-1-1 helpline in Dallas maintains a comprehensive community resource database of services providing assistance with health care, employment, educational, legal, housing, counseling, and transportation needs, and much more.

HEALTHCARE NAVIGATORS

Healthcare Navigators are Certified Marketplace Navigators and CHIP/Medicaid application specialists who provide assistance with enrolling in the Health Insurance Marketplace and applying for CHIP/Children's Medicaid and other public benefits. Our staff is deployed to 19 counties where they collaborate with trusted community organizations to provide Navigator and application services where they are needed. Each Healthcare Navigator is equipped with a mobile office which allows them to assist anyone. Our staff are available to educate organizations and their staff and/or clients about our services. We provide outreach and education in a wide array of formats which can be tailored to meet the needs of a specific organization or community.

COMMUNITY NONPROFIT SERVICES

The Council offers nonprofits an array of services, such as Servant Leader Forums, Nonprofit Clinics & Workshops, and Free Webinars; publications such as The SourceBook, the Red Book, and the DFW Nonprofit Salary and Benefit Survey; fiscal agent services, such as those provided for the Dallas Area Coalition for Prevention of Childhood Obesity.

ADVOCACY

Includes representation on area coalitions, committees, and advisory councils such as Dallas ACA Coalition; Dallas Area Coalition for Hunger Solutions; Health and Wellness Alliance for Children; Live Smart Texas; Enroll Texas State Advisory Board; facilitator/host for Dallas Area Coalition for Prevention of Childhood Obesity; and hosting and planning for the Get Kidz Fit Fest annual event.

BUILDING COMMUNITY RESILIENCE (BCR)

Community Council and City of Dallas are working as co-leads in collaboration with others to create a "Resilient Dallas Plan" as well as partnering for discovery areas of healthy communities and healthy mobility. Building Community Resilience (BCR) is a George Washington University led national collaborative seeking to improve the health of children, families and communities by fostering engagement between grassroots community services and public and private systems to develop a protective buffer against adverse childhood experiences (ACEs) occurring in adverse community environments. BCR provides a framework for collaboration and coordination between large systems and community members locally, regionally and nationally.

WHO ARE SOME OF COMMUNITY COUNCIL'S KEY PARTNERSHIPS?

Aaron Family Jewish
Catholic Charities of Dallas
Children's Health
City of Dallas
City of Duncanville
City of Grand Prairie
City of Hutchins
City of Irving
City of Lancaster
City of Mesquite
City of Seagoville
Dallas ACA Coalition
Dallas Area Coalition for Hunger Solutions
Dallas Area Coalition for Prevention of Childhood Obesity (Facilitator/Host)
Dallas County Health and Human Services
Dallas Police Department
DART
Deaf Action Center
Emergency Food & Shelter Program
Health and Wellness Alliance for Children
Hopkins County Community Action Network
Jewish Family Services
LifeRoads
Live Smart Texas; Enroll Texas State Advisory Board
North Central Texas Council of Governments
State Fair of Texas
Texas Department of Family & Protective Services
Texas Health & Human Services Commission
The Capacity Building Institute (Community Impact Partners)
The Senior Source
U.S. Department of Health & Human Services
United Way of Abilene
United Way of Metropolitan Dallas
United Way of Smith County
United Way of Tarrant County
University of North Texas Health Science Center
Visiting Nurse Association of Texas
Mental Health America of Greater Dallas
Z-Quest

KEY INDUSTRY/MARKET FACTS AT A GLANCE

Both seniors, children, and their caretakers experience a lack of access to various assistance initiatives and nonprofits, due to a lack of awareness about programs, as well as insufficient transportation options.

For Dallas County (Data Source: US Census Bureau, American Community Survey. 2012-16. Source geography: County)

- Population change: grew by 13.26 percent, increasing from 2,218,899 persons in 2000 to 2,513,054 persons in 2016.
- 2016 poverty estimates show a total of 413,956 persons living below the poverty level (16.3%)
- Poverty rate change from 2000 to 2016 increased by 4.3%, compared to a national increase of 2.7%.
- In 2016, it is estimated that there were 143,459 households, or 16.04%, living in poverty
- According to ACS 2012-2016 5 year estimates, there were 88,947 families living in poverty
- Of the households in poverty, female headed households represented 51.3% of all households in poverty, compared to 38.6% and 10.2% of households headed by males and married couples, respectively
- An average of 28.3% percent of children lived in a state of poverty.
- The poverty rate change for all children from 2000 to 2016 increased by 7.1%, compared to a national increase of 3.3%
- 32.95% of all Black children live in poverty; 33.56% of all Hispanic children live in poverty
- 25,938 seniors, or 10.9% percent, living in poverty
- 21.98% of adults over 25 have no high school diploma
- 21% of adults lack literacy skills
- 358,328 students (or 73.23 percent) were eligible for free or reduced price lunches during the 2013 - 2014 school year, which is more than the national average of 52.35 percent.
- 129,745 households (or 14.5%) received SNAP payments during 2016. During this same period there were 80,165 households with income levels below the poverty level that were not receiving SNAP payments
- 22.6% were uninsured in Dallas County vs 16.83% uninsured in Texas overall and just 9.16% uninsured in the US overall\

BIOGRAPHIES

PRIMARY MEDIA CONTACT

Levi H. Davis
Interim President & CEO

For over 30 years, Levi Davis has been active in the North Texas community and economic development landscape as a business leader, nonprofit board member, municipal administrator, and educator. After completing his military service, he began his civilian career at the City of Dallas and was later appointed to the position of Assistant City Manager. At the City of Dallas, his responsibilities included Convention and Event Services, Water Utilities, Housing, Police and Fire, and Emergency Preparedness. During his tenure as Assistant City Manager, he participated in the expansion of the Convention Center, development of the Reunion Arena, and oversaw the City's housing and community development initiatives.

Mr. Davis has held senior level positions in the financial services industry at several investment banking firms, with a focus on public finance. Presently, he is the Senior Vice President of McCarley Backstrom Berry & Co. LLC serving as an investment banker and consultant responsible for overseeing the firm's client engagements and business development in the Texas market. Mr. Davis was also the founder of the Hamilton Financial Group, one of the first minority-owned municipal financial advisory firms in the State of Texas. While at Hamilton Financial Group, he developed the first comprehensive long-range financial plan for the City of Houston.

Previously, he served as the Western Region Public Finance Director for the 12th ranked investment banking firm in the nation. As the Regional Director, Mr. Davis oversaw bankers working in Los Angeles, Oakland, Seattle, Dallas, Fort Worth, Houston, and Baton Rouge. The firm specialized in providing bond underwriting services to local governments, hospitals, school districts, and other public agencies. During his tenure, Mr. Davis participated in over \$7 billion in financing as a banker and his client list included: DFW Airport, Dallas Area Rapid Transit (DART), City of Dallas, North Texas Tollway Authority (NTTA), financing for the Dallas Omni Hotel, Dallas Cowboys Stadium, and the Dallas Performing Arts Center's. He also served as the firm's co-financial advisor to the State of Louisiana Housing Authority.

Throughout his career, Mr. Davis has served on numerous boards in leadership positions, including Board Chairman of the Dallas Methodist Health System, Board Chairman of the Texas Hospital Trustee Association, Board Chairman of Community Council of Greater Dallas, and Vice Chair of KERA North Texas Public Broadcasting. Additionally, he has served as a board member for the State Fair of Texas, Dallas Symphony, Trustee for Dallas Boys & Girls Club, and is a member of the Salesmanship Club. Mr. Davis completed his undergraduate degree at Texas Christian University in 1971 and received his Master's Degree in Urban Affairs from the University of Texas at Arlington in 1973.

J. Denise Huginnie

Chief of Staff

dhuginnie@ccadvance.org

Denise brings significant expertise in nonprofit board development, strategic plan facilitation, infrastructure development, fund development, grant proposals and strategic partnerships. A demonstrated track record as a servant leader and lifelong learner with a passion for excellence. Denise has a collaborative, persuasive leadership style, obtaining commitment and buy-in from diverse stakeholders. Denise has served as co-founder of The Capacity Building Institute and Managing Editor of The Servant Leader Journal. Government consulting practice included economic analysis and litigation support for the City of Dallas, City of Portland, City of Allen, City of Midlothian, City of Yuma, City of North Chicago, California-American Water Company and numerous rural jurisdictions. She has led complex projects in the public sector including the privatization bid for the Great Lakes Naval Training Center water/wastewater utilities and commercial operations. Denise also received the Outstanding Public Service Award from the Arizona Rural Utility Association.

Career Path:

- Chief of Staff – Community Council of Greater Dallas, Inc.
- Managing Director – Community Impact Partners
- Nonprofit Executive-in-Residence – Transformance, Inc.
- Managing Director – The Economists Group
- Mid Level and Senior Level Corporate Positions in Finance / Accounting / Strategy including Director – FP&A, Treasury, Market Intelligence, Mergers & Acquisitions, Strategic Alliances

Education:

- BS Industrial Engineering – Stanford University
- MBA Finance & Accounting – Stanford Graduate School of Business

Awards/Associations/Professional Memberships:

- Member – American Mensa Society
- Member – The Commonwealth Club
- Advisory Council Member – Success in Schools
- Former Member – Arizona State Bar Board of Governors
- Former Member – City of Scottsdale Citizens Budget Committee
- Former Member – Arizona Town Hall, Arizona Telecom and Information Council
- Former Member – SMU Dedman Law School Community Group
- Former Board Member – Dallas Summer Musicals
- Former Board Member – Maurine F. Bailey Cultural Foundation
- Former Board Member – Housing Alliance of Contra Costa County
- Former Volunteer – Texas Child Protective Services Foster Parent
- Former Volunteer – Rae's Hope, Inc.

ADDITIONAL LEADERSHIP TEAM MEMBERS

Janie Bordner

Managing Director Skill QUEST and Economic Mobility

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Teresa T. Sheffield

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COMMUNITY BOARD & ADVISORY COMMITTEES

COMMUNITY COUNCIL OF GREATER DALLAS BOARD REPRESENTATION

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John Cuellar, Vice Chair
Silvia Garza, Secretary
Rick Illes, Treasurer
Myron Watkins, Jr., Parliamentarian

DIRECTORS:

Cynthia Dooley
Barbara Glass
Raul Reyes, Jr.
Veronica Shanklin
Peter Wahl

DAAA ADVISORY COMMITTEE

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Kendra Bullard
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Trini Garza
Patricia A. Gregory
Betty Hooey
John Lund Johnson
Jim LeCroy
Nikki Nies, MS, RD, LD, CDP
Mavis Ravin
Lydia D. Simpson
Jesus "Tony" Torres Edwin Villarreal, CSA, Owner/Operator
Angela White

AWARDS | KEY MILESTONES

The Community Council of Greater Dallas is honored to have been the recipient of several awards in recent years:

January 2017 – 2018 Convening and Co-Creation with City of Dallas and Building Community Resilience Initiative (BCR)

Community Council and City of Dallas are working as co-leads in collaboration with others to create a “Resilient Dallas Plan” as well as partnering for discovery areas of healthy communities and healthy mobility.

May 2018 Dallas County-wide Poverty Alleviation Community Needs Assessment

Completion of a Dallas County-wide Poverty Alleviation Community Needs Assessment (CNA) working with Parkland Center for Clinical Innovation (PCCI), Dallas Leadership Foundation (DLF), Dallas Area Interfaith (DAI), Senior Source, Visiting Nurses Association (VNA) and City of Dallas (COD) to conduct a Dallas County CNA.

December 2018 - Real Time Big Data Project

The Community Wide Data Initiative (CWDI) collaboration conversations established and continue to identify ways to close gaps through capacity building and collaboration.

3 Phase Pilot Approach:

- Design Focus Groups: Community based organizations, government entities, grass-root organizations to identify desirable data, use cases and tool functionality to position each group to better respond to needs of families living in poverty in Dallas County
- Initial Build | Pilot Design: Build pilot program and test with novice and proficient users for feedback.
- Summary Analysis | Reporting: Based on pilot user reflections and experiences, develop a capacity assessment to identify future needs. Develop a revenue generation plan based on lessons learned from the pilot project.

Core Partners

- Parkland Center for Clinical Innovation (PCCI)
- University of Texas – Dallas (UTD)
- DFW Hospital Council (DFWHC).
- BC Workshop

October 2017

Awarded \$6M community services block grant for poverty alleviation in Dallas County, including convening DFW anchor institutions and enhancing civic engagement for low-income residents.

December 2017 Skill Quest Incubation Through Community Council

Skill Quest becomes based at Community Council, creating living wage career pathways and sector partnerships with major DFW healthcare providers. As part of Community Council's incubation program, Skill Quest is receiving office space, financial support and management oversight.

October 2017 Community Services Block Grant Awarded

Community Council awarded \$6M Community Services Block Grant grant for poverty alleviation in Dallas County, including convening DFW anchor institutions and enhancing civic engagement for low-income residents.

2016 New Community Council CEO Named

Ken Goodgames becomes only the 5th CEO in the 76th year history of the agency.

2011 Centers for Medicare and Medicaid Services (CMS) Performance Award

The Dallas Area Agency on Aging was one of ten Area Agencies in Texas that received a CMS Performance Award for having achieved 80 percent or above on their minimum attainment goal for the number of individual client contacts. The Dallas Agency surpassed the goal by 10 percent, for a total of 6,278 client contacts in 2011, which provided clients with information and assistance for Medicare and Medicaid.

2011 Adult Protective Services (APS) Dallas Community Board Award of Excellence

The APS Dallas Community Board honored the staff of the Community Council of Greater Dallas/Dallas Area Agency on Agency for going above and beyond to expand the reach of the organization. "It is the generosity of both spirit and resources by the staff of the Community Council of Greater Dallas that we have come to recognize today."

2-1-1 Recognized by Dallas County

2-1-1 Texas Dallas Region was honored with an official resolution from the Dallas County Commissioners Court on September 13, 2011. "BE IT RESOLVED, that the Dallas County Commissioners Court does hereby recognize 2-1-1 Texas as an integral partner and valuable resource for Dallas County and its residents during National Preparedness Month 2011."

Other Awards

The Dallas Business Journal Women in Business Change maker Award presented to Martha T. Blaine, 2009

The Alfred P. Sloan Foundation Award for Excellence in Workplace Flexibility, 2009, 2008,

2007, 2006, 2005

Lightner Sams Advocacy Prism Award from Mental Health America Dallas, 2007

Distinguished Public Servant Award from the Women's Council of Dallas County, 2007

Excellence in Technology Award from the Center for Nonprofit Management, 2002

Millennium Time Capsule Award from Merck Pharmaceuticals, Vaccine Division, 2001

Thinking Progressively for Health Award from the Texas Public Health Association, 2001

HISTORY

Since its founding in 1940, the Community Council has identified services that are needed in the community, assessed how services could best be delivered to meet social issues, and mobilized and implemented action plans working in concert with its partner agencies and public sector resources.

Pervasive issues over time have included juvenile delinquency and welfare, seniors, public health, daycare, and legislative advocacy. The Community Council has met these challenges through fact-based research, deploying volunteers, incubating new services and agencies, expanding government programs where appropriate, convening collaborative work, and delivering selected direct services.

The Community Council's research and action plans resulted in the incubation and birth of new social services, including:

Dallas Family Court

Dallas County Juvenile Department

Dallas Area Agency on Aging

Dallas Community Action Agency

Greater Dallas Community Relations
Commission

Head Start of Greater Dallas

Callier Speech and Hearing Center

Volunteer Center of North Texas

Martin Luther King Center

Community Dental Care

Dallas Association of Services to the
Homeless

AIDS ARMS

The Concilio

Lemmon Avenue Bridge

Youth and Family Centers

The Gleaning Network

HUMAN SERVICE ISSUES IN DALLAS

The Community Council has worked with social service organizations, public officials, community leaders and volunteers over time to meet and solve challenges. In broad categories, these include:

PUBLIC HEALTH

Public health issues such as the need for expanded medical facilities, tuberculosis, polio, alcoholism, HIV-AIDS, immunization, and the H1N1 epidemic have been at the forefront of the Community Council's work. With an eye to the future, the Community Council conducted major studies that led to the creation of Children's Medical Center, St. Paul Hospital, Presbyterian, and Parkland Hospital's Community Oriented Primary Care Clinics.

HOUSING

In 1948, the Community Council produced a major study on the conditions and needs of West Dallas, finding that 90 percent of households were without running water. This study led to the annexation of the area by the city of Dallas and construction of the first public housing in West Dallas. Other housing initiatives have addressed unmarried pregnant girls, seniors, the homeless, and people with disabilities.

CULTURAL DIVERSITY/ COMMUNITY RELATIONS

As early as 1948, the Community Council led a bi-racial Area Committee. During the Civil Rights movement, CCGD created the Dallas Community Relations Commission to build more multi-cultural understanding. CCGD also created the MLK multi-purpose community center in south Dallas and the Dallas Concillio of Hispanic Service Organizations. Most recently, CCGD has been at the forefront of addressing disparities affecting the LGBT community, such as accessing health care and affordable insurance, which is of special concern for the aging LGBT community.

YOUTH

Children and youth have always been priorities for the Community Council. Throughout its history, the organization has worked on child health, juvenile delinquency, prevention of teen pregnancy, and meaningful non-school hour activities for youth. The Community Council's creation of the Lemmon Avenue Bridge led to today's Youth and Family Centers on DISD campuses. Since 1998, the Community Council's Community Youth Development Programs, working in the highest crime zip codes 75216 and 75217, have prevented 14,000 youth from being arrested, taught leadership skills, and kept them in school.

SENIORS

Recognition of the needs of seniors has been part of the Council's work since 1941, and continues today through the Dallas Area Agency on Aging. Each year, CCGD serves 200,000+ seniors and their caregivers with housing, employment, dental care, transportation, nutrition, access to health care, benefits counseling, caregiver support, and minor home repair.

DISASTER PREPAREDNESS/ RESPONSE

The Community Council's disaster preparedness dates back to World War II. Today's program includes on-going comprehensive training of all personnel. Through 2-1-1 and coordination of response by the nonprofit community, the organization played a major role in the response to the 2005 hurricanes Katrina and Rita and the 2008 hurricanes Gustav and Ike, 2009 wildfires, and the 2010 snow / power outage. When families in Rowlett and Garland were displaced by devastating tornadoes in December 2015, 2-1-1 worked with many agencies to get families connected with critical services.

INFORMATION & REFERRAL

From its very beginning, the Community Council has provided information and publications to match people in need with services. As the leader in information about social services, today's 2-1-1 services uses cutting-edge technology to connect people to services 24/7 in any language. Each year, several hundred thousands of calls are received regarding housing, food, utilities, childcare, jobs, medical care, youth services, and seniors.

BRIDGING THE GAP BETWEEN POVERTY & SELF-SUFFICIENCY

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IMAGE GALLERY



Levi H. Davis, Interim President & CEO

Community Council

Moving families forward, leaving poverty behind.



Logo

PRESS RELEASES / IN THE NEWS

For a complete list of press releases, news stories and videos, please visit the Community Council of Greater Dallas online newsroom.

BOILERPLATE

About Community Council of Greater Dallas

Since its founding in 1940, the Community Council has identified services that are needed in the community, assessed how services could best be delivered to meet social issues, and mobilized and implemented action plans working in concert with its partner agencies and public sector resources. The nonprofit agency is primarily dedicated to economic empowerment, healthcare accessibility and specific causes that affect the senior citizens and children/youth of North Texas. For more information, please visit www.ccadvance.org

Community Council
Advancing Solutions...Empowering