



TRAPPED

## COVID-19 PROCEDURES

Keeping our customers and staff safe is our top priority at all times.

We are operating within the current government guidance, with strict hygiene and safety protocols in place at all our venues.

All our games currently have differing capacity regulations, as it is not possible to maintain social distancing in some of our games.

Please see below for the steps we are taking to keep you safe.

If you have any further queries, please don't hesitate to get in touch with a member of our team.  
[bookings@ultimaterecreation.co.uk](mailto:bookings@ultimaterecreation.co.uk) | 033 033 38085

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- All sessions are private
  - All sessions must be pre-booked
  - Contact details taken digitally for NHS track and trace
  - Signage around the venue to remind customers to social distance to 1m+ at all times
  - Hand Sanitiser available on entry
  - One way entry system when there are multiple groups in the venue
  - Staff to wear face coverings
  - Staff to wash/sanitise hands regularly
  - Face coverings available to customers
  - All equipment cleaned thoroughly after every use
  - Key touch-points cleaned regularly

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### Current capacity regulations:

- Trapped in a room with a Zombie - maximum of 6 players from multiple households
- Trapped in a Prison Van - maximum of 8 players from 1 household/bubble only
- Trapped Undercover - maximum of 4 players from 1 household/bubble only
- Trapped in Virtual Reality - maximum of 4 players from from multiple households