Community Council
Advancing Solutions...Empowering Lives

Moving Families Forward, Leaving Poverty Behind

2019-2021 Strategic Plan
About the 2019-2021 Strategic Plan: Moving Families Forward, Leaving Poverty Behind

It's an exciting time for Community Council as we continue to grow and adapt, remaining responsive to and motivated by the needs of the community. Since its founding in 1940, Community Council has identified priority community challenges, convened partners, and mobilized action plans for better service delivery throughout our city. Now, as part of the Community Action Network, our mission is even further crystalized around three broad arenas:

a) Reduction of poverty in North Texas;

b) Enabling individuals and families to become self-sufficient;

c) Revitalization of low-income communities.

Now, in our enhanced role as a poverty alleviation agency we are leading a diverse, community-based team of individuals and agencies, working holistically to lift families struggling with issues of poverty – housing, education, jobs – to a new place in their lives. Success is more assured because we have come together in an “integrated” fashion to maximize resources and minimize duplication. Using data and shared experience, we are working to alleviate poverty as leaders joined together and standing shoulder to shoulder in a game changing offense.

We are in a city known for its business achievements, but where 1 in 4 children do not have enough to eat. We are a city known for its robust economy, but where new jobs are unfilled because qualified workers lack access to transportation. We are a city of beautiful swimming pools, but one which needs 20,000 more homes for low-income families. We are a city of hope, but with a daily population of at least 4,000 homeless men, women and children.

As a long-time community collaborator, the Community Council has provided real solutions for real people who suffer from an environment of poverty coupled with despair. The Council provides agency referrals and resources to more than 350,000 callers every year who turn to our Information and Referral Center. We provide after school services and enrichment to at-risk youth in some of Dallas’ highest need zip codes. For many years, we have been a lifeline to the elderly facing depleted resources, insufficient shelter, and multiple health issues through our Dallas Area Agency on Aging, even providing rent or utility money to the neediest.

Some of our newest economic mobility programs include Skill QUEST and Opportunity One. Skill QUEST Workforce Development Program provides wraparound services to men and women trying to rise above minimum wage jobs to living wage employment. Services include paid tuition for high-demand job training, food and gas vouchers, and other support services. Opportunity One is a workforce ecosystem accelerating access to in-demand job skills, recruiting and connection to employers through an innovative online platform. Through Skill QUEST, Opportunity One and other economic mobility programs, Community Council is helping disadvantaged workers, single parents, and others through a proven roadmap to self-sufficiency.

How can you help? Join us in our work by becoming part of our coalition groups and advocating for change in the community. Join us in making lives better by partnering with us on community revitalization, workforce development and nonprofit capacity building.

We look forward to the future with your support.

David Etheridge
Board Chair

Levi H. Davis
Interim President & CEO
Our Mission

Community Council Serves the Community by Providing Leadership in:

- Determining priority issues and solutions in the human services arena, with a focus on poverty alleviation
- Convening partners to significantly impact service delivery and improve outcomes for the most vulnerable populations in our community
- Increasing awareness of, and access to services

Our Vision

Community Council Envisions Vital Communities which Enable Each Individual to Achieve His or Her Full Potential:

- Vital communities in which individuals and families are stable and achieve economic security;
- Where people live healthy lives with maximum independence and resilience;
- And where people are engaged in building opportunities

Our Values

Strengthening Community

We develop relationships, convene partners, and build inclusive and diverse coalitions. We provide capacity building programs, community technical assistance services, and create learning communities that strengthen the human services ecosystem.

Delivering Impact

We pursue ambitious, meaningful outcomes that benefit our community. We utilize community needs analysis to make informed decisions for creating long-term impact and to advocate for systemic change within our community.

Maintaining Quality

We strive to provide the highest quality of direct services to our clients. We establish consistent and equitable guidelines for selecting and monitoring subcontractors and/or subgrantees who provide services to our clients.

Demonstrating Transparency and Accountability

We are transparent and collaborative in our work with our clients, strategic partners, and the broader community. We commit to good stewardship of resources and financial accountability.

OUR KEY DOMAINS

Leading as a convener, collaborator, and change agent addressing the Social Determinants of Health

Community Level Strategies

Transitioning Out of Poverty

Information & Referral Resources

Convening the Social Sector

Capacity Building

Community Revitalization

Economic Mobility

Health & Wellness

Aging in Place

Individual & Family Services
Our Poverty Alleviation Mandate

We address the complex issues of poverty in our community by:

- Increasing awareness of and access to services
- Building local solutions specific to local needs
- Serving as a catalyst for community revitalization
- Supporting family stability as a foundation for economic security
- Maximizing involvement of people with low incomes
- Pursuing positive individual, family, and community level change
- Engaging local community partners and citizens in solutions
- Leveraging private sector and public sector resources
- Advocating for systemic changes in our community

**BY THE NUMBERS**

1 in 3 Dallas Children Live in Poverty

Dallas County has a 24% Poverty Rate

3rd Worst Rate in US

260,000 Children Live in Food Insecure Areas

21.9% with No High School Diploma
Our Strategic Goals: 2019-2021

We will continue to be a leading convener, collaborator, and change agent in the social sector.

Community Level Strategies

- Convene the social sector and anchor institutions to create solutions for unmet community needs.
- Support revitalization in low income communities by promoting inclusive development and affordable housing.
- Expand volunteerism and civic engagement, develop community leaders.
- Impact the way nonprofits work, learn and grow through capacity building offerings.
- Convene Dallas Community Data for Action to improve service delivery and create real-time data utilization.

Our poverty alleviation programs will create self-sufficiency and enhance economic mobility.

Individual & Family Services

- Implement Whole Family Integrated Care model for poverty alleviation.
- Accelerate workforce development for low-income residents.
- Expand youth services in the arena of post-secondary readiness.
- Improve outreach, direct services and referrals for seniors, disabled citizens and caregivers.
- Leverage Information & Referral, and Application Specialist resources for critical inbound and outreach touch points.

We will strengthen the agency through resource development and mission-critical investments in our people, processes, and systems.

Agency Capacity Building & Sustainability

- Create a diversified funding model, build operating reserve and net assets for long-term sustainability.
- Increase visibility for our impact through improved public relations, brand recognition, and messaging.
- Expand our base of community support by directly engaging private foundations, faith-based groups, local corporations and businesses in our work.
- Build a learning organization and collaborative culture, enhance career paths and development opportunities.
- Leverage technology solutions for development of a scalable and efficient back office, including shared services offerings.

Together, with our collaborative partners, we will equip our neighbors to flourish and break the cycle of intergenerational poverty.
Building Strong, Resilient Communities

Community Council is a change agent for reducing barriers and increasing access to opportunities.

A New Vision of Shared Prosperity

Although Dallas is booming economically, many are left behind. With the 3rd highest poverty rate of large cities in the U.S., the cycle of intergenerational poverty in our communities is devastating. The future for those impacted, and our community, must be rewritten.

Community Council envisions a new future. One that reduces the disparity in income and earning potential, and provides equal access to education, healthcare and safe, affordable housing. We envision strong, economically diverse communities where hard-working families can thrive.

Convening & Collaborating

Since its founding in 1940, Community Council has been convening nonprofits, government agencies and anchor institutions to access critical social issues and develop systemic solutions that improve outcomes for our vulnerable populations.

Through strategic insight, research and collaboration, Community Council has helped create policy initiatives and incubate organizations that have forever changed the landscape of social services in our community.

Capacity Building

The poverty rate in Dallas is alarming, and the drivers are complex and massive. Far too large for any one organization to solve.

The Capacity Building Institute is a program of Community Council developed to provide support for nonprofit organizations with the focus on poverty alleviation. The purpose is to enable nonprofits and social change leaders...
to increase their organizational capacity – so they may better deliver on their mission.

The Capacity Building Institute assists in the development of leading collaboratives, provides education, and delivers technical assistance to nonprofits and organizations working to create substantial and sustainable solutions. Only when we leverage our strengths and capabilities together, can we truly make an impact.

**Community Revitalization**

When neighborhoods suffer, the whole community suffers. Through our community revitalization efforts, Community Council seeks to transform distressed neighborhoods utilizing a holistic, integrated approach to reduce barriers and ensure equal access to opportunity.

The community revitalization program focuses on key drivers of neighborhood resiliency including affordable housing, education, workforce development, transportation, support services, and health and wellness. The primary goal of Community Council is building vibrant communities where everyone can thrive.

**Dallas Community Data for Action**

One of the biggest challenges in tackling poverty in Dallas is data. While pockets of valuable data currently exist – collection and standardization of the data is fragmented across silos, and difficult to access for stakeholders who need it most to carry out their mission.

Community Council is teaming up with partners across local government, education, community-based and private organizations to develop a community facing data designed to equip stakeholders with tools and data they need to fight poverty in our community.

**Community Collaborator & Change Agent**

Providing leadership in social service solutions is in our DNA. Acting as a community convener, we articulate a vision, architect action plans, foster team cohesion, and marshal resources.

Through our innovative technology platforms, we link data across silos to create a playing field of success for integrated partnerships to achieve the goal of resilient, thriving communities.
Putting People to Work
Moving people out of poverty and into living wage employment.

Changing the Economic Mobility Landscape
The poverty rate in Dallas is the third highest in the country and is considered one of the top challenges the city currently faces.

Community Council believes access to education and employment opportunities for people with disadvantaged backgrounds is a major component to the solution.

Reducing Barriers for Vulnerable Populations
The journey to gainful employment for disadvantaged individuals isn’t easy. And, it’s crowded by barriers that make success almost impossible. Community Council is removing these barriers through the Opportunity Workforce program.

Job Skills
Certified skills training for in-demand jobs, assessments, recruiting, and retention support to enable hard-working residents the opportunity to provide for their families.

Affordable Housing
Providing innovative solutions to single and multi-family, PSH and transit-oriented development housing to ensure safe, affordable housing options.

Transportation
Providing access to transportation options to ensure citizens can access affordable transportation to jobs, healthcare and childcare.

Childcare
Providing safe, dependable options for quality childcare to minimize employment disruptions and enable citizens to be productive at work.

As a single parent with no relevant job skills, I couldn’t earn enough for rent or basic needs. Thanks to the program, I am now a Certified Network Administrator and can provide for my family without the need for intervention.

Luke
Economic Mobility

**OpportunityOne**

OpportunityOne is an innovative workforce solution designed to connect employers to qualified job seekers and close the skill gaps for in-demand jobs.

The innovative, virtual platform of OpportunityOne provides job seekers with the tools and support they need to move from welfare to work and includes custom assessments, guided learning paths and a full learning library of resources. OpportunityOne allows job seekers to browse open positions and helps connect them to employers through the virtual career fair platform.

**Skill QUEST**

Skill QUEST prepares low-income individuals for middle skill careers in Healthcare, Information Technology, Auto and Equipment Technology, Logistics and other high-demand professions.

By offering free tuition, books, career counseling, and tools for qualified participants, Skill QUEST, on average, helps students increase their salary from $9,000 to $48,000 just 6-12 months after program completion.
Origins in Prevention

In 1995, the Texas Legislature initiated the Dallas Community Youth Development (CYD) program to combat escalating juvenile crime in Texas. Since that time, Community Council and its partners have helped reduce challenges faced by teens by promoting positive character development, fostering supportive relationships and building programs and experiential learning activities to help youth successfully navigate adolescence in productive ways.

Developing the Leaders of Tomorrow

Today, Community Council continues its rich heritage of youth development programs by extending the focus to continued character and career growth, and preparation to be productive, healthy contributors to our community.

Community Council Youth Development programs focus on:

- Leadership and character development
- Expanding post-secondary readiness
- STEM career exploration
- Mentorship
- Civic engagement

Strong Youth Development for Brighter Futures

Promoting positive, productive outcomes for vulnerable youth.
Community Youth Development (CYD) offers youth programs for after-school leadership and enrichment activities for more than 2,000 youth per year. CYD program experts, educators, and volunteers engage youth and families to actively promote healthier lifestyles for youth in disadvantaged neighborhoods.

THE CYD leadership programs for young people aged 10-17 helps equip youth with leadership and resiliency skills and inspires them to assume the role of change agents within their local communities.

Additional CYD programs include the Youth Advisory Council, The Mentoring/Youth Leadership Development Program, the Woodland City Alliance Council, the What About the Children Foundation, and Teens at Work Career Development Program.

STEM Stars is a Community Council program designed to prepare our youth for careers in STEM (Science-Technology-Engineering-Math). By 2020, 65% of all jobs, and 92% of traditional STEM jobs will require postsecondary education and training.

The mission of STEM Stars is to ensure that vulnerable populations of students receive the tools and support to help them graduate from high school ready for college – and be prepared to pursue the career and future of their choosing.
Thoughtful Support for Seniors, Caregivers and Disabled

Helping seniors and disabled live healthy, independent lives.

Aging in Place

The Dallas Area Agency on Aging (DAAA) is a program of the Community Council with the mission of helping seniors remain independent for as long as possible. Established in 1972, DAAA serves as a focal point and advocate on behalf of persons 60 years of age and older who reside in Dallas County by planning and coordinating services that ensure a system that positively impacts their health, honor and dignity.

The Dallas Area Agency on Aging (DAAA) offers an array of services including:

- Benefits Counseling
- Home Health Care-Respite Services
- Personal Assistance
- Legal Assistance
- Transportation
- Income Support
- Minor Home Repair
- Chore Services
- Health Maintenance Supplies

Program Highlights:

Planning, advocating, coordinating resources, and providing services for seniors and caregivers.

40,291 People Served through Information & Referral Assistance for Meals, Transportation & Other Assistance

1,701 People Served in Benefits Counseling

2018 Aging in Place Programs
Providing seniors with diabetes self-management strategies for healthier living.

Connecting older adults and people with disabilities with transportation options.

Self-management programs, workshops and tools to enable older adults and people with disabilities to live a better life.

Providing nutritious meals to eligible participants in group environments or their place of residence.

6,629 Seniors Received
312,905 Meals through Congregate or Home Delivered Meals
1,526 Transportation Counseling Connections
Support Services to Help Bridge the Gap from Poverty to Self-Sufficiency

Core programs that connect, support, and transform lives.

Building Resiliency – One Client at a Time

At Community Council, our goal is to provide support and improve outcomes for vulnerable populations. Providing leadership in social services, convening stakeholders and creating innovative solutions to our communities’ most pressing challenges is in our DNA.

We also know that touching the lives of vulnerable individuals needs a personal, one-to-one approach. In addition to Economic Mobility, Youth Development and Aging in Place programs, Community Council provides a wide array of direct services targeted to help positively impact the lives of individuals and families in our communities.

Program Highlights:

2-1-1 Information & Referral Services

2-1-1 Texas delivers 24/7 access to the most appropriate sources of help and information including disaster relief resources, emergency assistance, health and human service agency referrals, nonprofit and faith-based resources, and volunteer opportunities.
The 2-1-1 helpline is operated by a team of experienced professionals with access to a comprehensive community resource database of services to healthcare, employment, education, legal assistance, housing assistance, counseling, transportation needs and more.

**Community & Family Health Services**

Community Council provides assistance and programs to help families in our communities get healthy and stay healthy. Our experienced team of community health workers help individuals address critical health issues and connect to appropriate services.

And, our certified health enrollment navigators help individuals with healthcare enrollment, including CHIP/Medicaid.

Community Council promotes healthy lifestyle in Dallas area children through the Dallas Area Coalition to Prevent Childhood Obesity. This coalition supports programs which encourage children to adopt healthy behaviors. One of the cornerstone programs is the GetKidzFit Fest – an annual event designed to educate children and their families on wellness and nutrition while engaging them in a range of healthy lifestyle activities.

Community Council is also a major contributing resource for feeding programs to ensure our community members have healthy meals when needed. Programs include congregate meals, home delivered meals and feeding programs for youth.

**Transportation Services**

Getting around is sometimes difficult for vulnerable populations including seniors and adults with disabilities. Through the Dallas MyRide program managed by Community Council, residents can access transportation options that assist them in keeping critical appointments.

**Housing Referral Services**

Safe and affordable housing should be available to all. Dallas residents can access services and support for rental and housing assistance, counseling, and home-repair assistance.
Michelle

Program: Skill QUEST

“When I first entered Skill QUEST,” said mother of two Michelle, “I made $8,500 a year. Now, I am on track to make $60,000 a year.” With the help of Skill QUEST, Michelle obtained her associate degree in radiology from Brookhaven College. “Skill QUEST not only paid for my tuition and books but helped me with clinical uniforms and even a utility payment when money was extra tight due to school and work schedules,” Michelle said.

SheDarrylle

Program: Skill QUEST

SheDarrylle was a single mother of two struggling to get her associate degree and make ends meet when she reached out to Skill QUEST for help. “They took care of everything,” SheDarrylle said, “from tuition, to books, to uniforms. Keeping up with my studying and assignments was stressful enough. Skill QUEST gave me peace of mind by eliminating my financial worries. Being able to keep my financial aid allowed me to take care of my other financial responsibilities, as well, like bills and childcare. I really thought Skill QUEST was too good to be true. I’m forever grateful.” Today, SheDarrylle works as a successful Registered Nurse.

Amber

Program: Skill QUEST

When Amber began caring for her ailing grandmother, she realized her new dream to become a nurse. Skill QUEST played a crucial role in making that dream become reality by paying for her tuition, licensing examinations, as well as membership in the National Student Nurses’ Association, the latter of which provided Amber with much needed educational resources and career guidance. She graduated from El Centro College with an associate degree in nursing and a 4.0 grade average. Today, Amber works as a successful nurse with Health Care Arlington.
SUCCESS STORIES

DeJuan
Program: Skill QUEST
Father of two, DeJuan graduated from El Centro College as a Respiratory Care Tech – thanks in part to assistance from Skill QUEST. Today, he works at Baylor Medical Center in downtown Dallas. But he is forever grateful for the helping hand that Skill QUEST extended to him. “Skill QUEST made me realize that I was not struggling alone,” DeJuan said.

Mauricio
Program: Skill QUEST
After graduating high school, Mauricio struggled to support his wife and four children, despite being able to live in his childhood home. But from a presentation he attended at El Centro College, Mauricio discovered Skill QUEST. Skill QUEST paid for Mauricio’s tuition, books, certifications and even emergency assistance. Since graduating from El Centro College with an associate degree in information technology, Mauricio works today as an IT Specialist and is able to finally support his family. The story of Mauricio’s road to financial stability was featured in the Dallas Morning News.

Tia
Program: Skill QUEST
School has always come pretty easy to me but these past two years have been nothing short of trying, difficult, emotionally exhausting, and every other word to describe something being hard. I’ve missed out on a lot these past two years from having class, clinicals, studying, all while working two jobs. I’m so thankful for my support system ... my family, my fiancé, my best friends, my supervisors, and Skill QUEST have all been the epitome of supportive and understanding and I am so thankful to have them. I’m already plotting on what I’m doing next.

I got the support I needed to succeed!
Mike

Program: Dallas Area Agency on Aging

Mike* was in a real bind. This grandfather and the sole legal guardian for three grandchildren ran into financial trouble when the transmission on his only vehicle broke down. When he called the Dallas Area Agency on Aging (DAAA), he was debating whether to cover the repair expenses to his vehicle or to pay for utilities and rent. Mike is also a diabetic and could not afford the nutritional shakes recommended by his physician. DAAA came to the rescue with income support services and a pack of nutritional drinks. “I couldn’t believe my good fortune,” Mike said, who can now drive his busy grandchildren to their extracurricular activities and afford his utilities and rent.

*Name changed for privacy reasons.

Tom

Program: Dallas Area Agency on Aging

Every time 78-year-old Tom* had a doctor’s appointment, his caregiver would call emergency medical services for assistance in getting him to the office. In fact, even to get a breath of fresh air was impossible, and Tom hadn’t been able to go outside in years. The Dallas Area Agency on Aging was able to install a wheelchair ramp. “It’s a good feeling being able to go out for fresh air now,” Tom said. “You don’t realize how important that is until you can’t do it.”

*Name changed for privacy reasons.
SUCCESS STORIES

Elizabeth
Program: Skill QUEST

My name is Elizabeth and I am certified sonographer. I graduated from El Centro College in December of 2017 with an associate of science degree in Diagnostic Medical Sonography. Throughout sonography school, I was unable to work due to the amount of time I needed to dedicate to studying and attending clinicals. Skill QUEST helped pay for my books, uniforms, and tuition. I now have a fulfilling and rewarding job at a pregnancy center where I am now making $25 an hour.

Beverly
Program: Dallas Area Agency on Aging

Background - Beverly is a seventy-four year old widow living alone in her home. She uses a cane because she is afraid of falling and takes daily medications for high blood pressure, diabetes (insulin dependent) and cholesterol. She reached out to Community Council’s Dallas Area Agency on Aging (DAAA) program to provide assistance with grab bars in the bathroom and hand rails on the front entrance steps for safety concerns. During DAAA’s home assessment process it became evident to the care manager that the client needed to repair a huge hole in the floor covered up with a wooden board.

The DAAA provided residential repairs to eliminate the safety hazards. The hole in the kitchen floor was repaired and her refrigerator was moved back inside for easy access. Additionally, grab bars were installed and she is no longer afraid of falling in the shower. She is now able to leave her home without the fear of falling due to the new hand rails.

“This is a true saying that I sure appreciate Dallas Area Agency on Aging because I was stuck in a situation, I am 74 years, did not get around very well, had problems taking a bath in my tub. Mrs. Evens of DAAA signed me up for grab bars in my bathtub, then she noticed I did not have a refrigerator in my kitchen because I had a big hole in the floor so she asked if they might fix it, so they did, and now I have a refrigerator in my kitchen and a brand new floor.”

Israel (Izzy)
Program: Community Youth Development

Today, Israel, or Izzy as we know her, is the Community Program Coordinator with our Community Youth Development (CYD) team. Ten years ago though, Izzy was an up-and-comer, and eventual graduate, in the very CYD program she now coordinates. An honor roll student in high school, Izzy went on to obtain her B.S. from Sam Houston State University in Victim Studies. Of her experience with CYD as a youth, Izzy told us, “This experience and program helped shape who I am today and what I stand for.”
### Financial Summary

#### Revenue by Program

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#### Number of Employees

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#### MG&A % of Total Expenditures

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#### Subcontracts to Other Nonprofits

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#### Net Assets

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Our Impact: FY 2018 – 2019

Youth Served in After School Programs: 2,500

Total Job Placements: 400+

Workforce Development

Hours of Volunteer Helping Hands: 10,000

Information & Referral Services Calls Answered: 350,000

People Transitioned Out of Poverty: 125

Poverty Aleviation

Emergency Assistance Individuals Served: 800

Dallas Area Feeding Program: $1,600,000

MyRide Connections: 2,400

Emergency Assistance: $565,000

Community Health Services

Households Enrolled: 8,000

12,000 Children Enrolled

Senior & Caregiver Services: 6,795
New Social Services

The Community Council’s research and action plans have resulted in the incubation and birth of new social services in Dallas County including:

- Dallas Family Court
- Dallas County Juvenile Department
- Dallas Area Agency on Aging
- Dallas Community Action Agency
- Greater Dallas Community Relations Commission
- Head Start of Greater Dallas
- Callier Speech and Hearing Center
- Volunteer Center of North Texas
- Martin Luther King Center
- Community Dental Care
- Dallas Association of Services to the Homeless
- AIDS Arms (now Prism Health)
- The Concilio
- Lemmon Avenue Bridge
- Youth and Family Centers
- The Gleaning Network

A History of Leadership in North Texas

Community Council has a 78-year history of leadership in North Texas which includes some of the following notable accomplishments:

- **Immunization:** Facilitated a coalition that doubled the rate of fully immunized infants in Dallas County from 33% to 76%;

- **Information & Referral:** Transition of Information and Referral to 2-1-1 Texas: as an early adopter and advocate for the 2-1-1 statewide, high tech system, Dallas was one of the first centers operational in 2002;

- **Disaster Response:** Coordinated social service referrals for Dallas’ disaster response for Hurricanes Katrina, Rita and Ike in 2005 and 2008, wild fires in 2006, the Dallas Ebola outbreak in 2014 and still maintains the Dallas County Disaster Transportation Registry;

- **Childhood Obesity:** Founded Dallas Area Coalition for the Prevention of Childhood Obesity (DACPCO) in 2002, the first to bring awareness and collaboration to this emerging health problem for children and youth; also implemented the annual Get Kidz Fit Fest in 2008 to bring awareness to free and low-cost health and fitness resources to families;

- **Senior Services and Senior Transportation:** Has housed the Area Agency on Aging since 1972 and founded the Community Transportation Coalition in 2008 (now known as MY RIDE DALLAS) to improve information about and access to senior transportation options in Dallas County;

- **Evidence-Based Interventions:** Community Council became one of the first Area Agencies on Aging accredited by the American Association of Diabetes Educators (AADE) to provide the Stanford University’s Diabetes Self-Management Training (DSMT) in 2012. Community Council also has its Medicare provider number and can get reimbursed for Medicare eligible services. In 2015-2018, Community Council was one of 7 programs throughout the country to receive and Administration for Community Living (ACL) grant in the amount of $875,000. This grant enabled more individuals to receive Chronic Disease and Diabetes Self-Management education throughout the 16 county North Texas region.

- **Expanding Insurance Coverage:** Community Council was a pioneering organization in Texas in efforts over the last 15 years to increase the numbers of Texans that have health insurance through Medicare, CHIP/Children’s Medicaid and the Health Insurance Marketplace; nationwide leader in CHIP/Medicaid application assistance; established multiple best-practices in Navigator enrollment services.

- **Precision Medicine Research:** Community Council was selected in 2017 to participate in the National Institute of Health (NIH) All of Us Research Program. The Council has been awarded three contracts and hope to be a part of the ten-year NIH initiative. The Council provides outreach, education and engagement and helps communities to understand more about why people get sick or stay healthy.
Our Strategic Partners

Major Funding Sources
- FEMA Emergency Food & Shelter Program
- Texas Department of Family & Protective Services
- Texas Department of Health & Human Services
- Texas Department of Housing & Community Affairs
- United Way of Metropolitan Dallas
- National Institute of Health
- Centers for Medicaid and Medicare

Community-Based Strategic Partnerships
- Achieve Works
- AdvanceNet Labs
- City of Dallas
- Commit / Dallas Promise
- Dallas Area Interfaith
- Dallas County Health & Human Services
- DART
- DCCCD Work Ready U
- DFW Hospital Council
- Education Opens Doors
- Harmony CDC / Concord Church
- Network for Good
- Oak Cliff Works
- Parkland Center for Clinical Innovation (PCCI)
- Senior Source
- Texas Offender Re-Entry Initiative (TORI)
- VNA-Meals on Wheels

Major Collaborations and Strategic Initiatives
- Advance Community Fund
- Dallas Community Data for Action
- Dallas Area Coalition for the Prevention of Childhood Obesity (DACPCO)
- Dallas Workforce Collaborative
- Opportunity One Workforce Ecosystem
- The Capacity Building Institute and CAP-U Online
- The Executive Roundtable
- Dallas Coalition for Hunger Solutions

Steering Committee for the Dallas Community Data for Action
- Child Poverty Action Lab
- Community Council
- DFW Hospital Foundation
- Parkland Center for Clinical Innovation (PCCI)
- SMU
- UT Dallas
Community Council Board & Staff

Board of Directors

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