User agreement

ekbit, a Singapore-based international cryptocurrency and derivatives exchange established in August 2019, serves over 30 countries and regions with more than one million registered users. Leveraging cutting-edge blockchain technology, we provide comprehensive digital currency derivatives trading solutions including perpetual contracts and order-following contracts to meet diverse market needs. Committed to delivering secure, convenient, and efficient trading experiences, we aspire to become a global leader in the digital asset sector, enabling every value to flow freely and securely across borders.

Ekbit offers diversified products including spot trading, contracts, order-based trading, and derivatives, building a full lifecycle digital asset ecosystem to meet users 'diverse allocation needs and wealth growth aspirations. Our core team comprises experts from leading exchanges and security institutions, combining technical expertise with international operational experience. The platform's self-developed AI risk control system integrates advanced technologies like cold-hot wallet isolation and multi-signature mechanisms to create comprehensive asset protection. Guided by the philosophy of "Technology as Shield, User-Centric Approach," Ekbit embraces the Web3.0 wave to empower global users and share digital wealth. Brand Philosophy: "Ekbi" represents cutting-edge technology, efficient platforms, and future empowerment; our mission is to safeguard digital assets and drive blockchain integration with the real economy. Vision: To become a global leader in digital asset management, enabling every value to flow freely and securely.

EKB has more than 150 users in the world, supporting a variety of crypto asset trading, unified account management, contract trading, order following and other products and services, and is committed to helping users achieve faster and smarter crypto digital asset investment.

For the convenience of this agreement, both the company and the website are collectively referred to as "we" or other first-person terms in this agreement. Any natural person or entity accessing the website is considered a user hereinafter, and for the sake of clarity, "you" or other second-person terms will be used. For the purpose of this agreement, we and you are collectively termed "both parties," while either party may be referred to as "one party." All content on this website may be available in multiple languages for user convenience. In case of any conflicts or omissions, the Chinese version shall prevail.

Important note:

We would like to remind you in particular:

- 1 The digital assets themselves are not issued by any financial institution or company or this website;
- 2 The digital asset market is new, unproven and probably not going to grow;
- 3 Digital assets are mainly used by speculators, and relatively few are used in retail and commercial markets. Digital asset trading has high risks. It trades around the clock without price limits, and prices are prone to large fluctuations influenced by market makers and global government policies;
- 4 If the Company, in its sole judgment, believes that you have violated this Agreement, or that the services provided by this Website or your use of the services provided by this Website are illegal under the laws of your jurisdiction, the Company reserves the right to suspend or terminate your account at any time, or to suspend or terminate your use of the services provided by this Website or digital asset transactions.

Given potential losses or total loss risks, you should determine the transaction amount based on your acceptable risk tolerance. As digital assets inherently carry derivative risks, we strongly recommend consulting professional advisors when in doubt. Beyond these mentioned risks, unforeseen circumstances may arise. Make informed decisions by carefully evaluating your financial status and assessing all risks involved before trading digital assets. You will bear full responsibility for any resulting losses, and we assume no liability whatsoever.

Please note:

- 1 This website is solely intended to serve as a platform for you to access digital asset information, connect with potential transaction parties, negotiate and execute transactions involving digital assets. As the website does not participate in any transactions, you must independently verify the authenticity, legality, and validity of the relevant digital assets and/or information, and assume full responsibility for any liabilities or losses arising from such verification.
- 2 Any opinions, messages, discussions, analyses, prices, recommendations, and other information on this website are general market commentary and do not constitute investment advice. We shall not be liable for any losses, direct or indirect, arising from reliance on such information, including but not limited to any loss of profits.
- 3 The content of this website is subject to change without notice. We have taken reasonable steps to ensure the accuracy of the information on this website, but we cannot guarantee the extent of its accuracy and shall not be liable for any loss, whether direct or indirect, arising from the information on this website or from delays or failures in transmitting or receiving any notices and information over the Internet.
- 4 There are risks associated with using Internet-based transaction systems, including but not limited to software, hardware and Internet link failures. As we have no control over the reliability and availability of the Internet, we shall not be held responsible for distortion, delays or link failures.
- 5 This website is strictly prohibited from being used for any illegal activities or transactions such as money laundering, smuggling, commercial bribery, or other unlawful acts. Should any suspected illegal transactions or violations be discovered, we will take all available measures including but not limited to freezing accounts and notifying relevant authorities. We shall not be held liable for any consequences arising therefrom and reserve the right to pursue legal action against those involved.
- 6 This website strictly prohibits any unethical trading activities including market manipulation and fraudulent transactions. Upon detecting such violations, we will implement preventive measures such as issuing warnings, imposing trading restrictions, or suspending accounts for behaviors like price manipulation or malicious interference with trading systems. We assume no liability for any consequences arising from these actions and reserve the right to pursue legal action against relevant parties.

I. GENERAL PRINCIPLES

- 1. The User Agreement (the "Agreement" or the "Terms and Conditions") consists of the Text, the Privacy Policy, the Anti-Money Laundering Policy, and various rules, statements, and notices published or to be published on this Site.
- 2. Before using any services provided by this website, you should carefully read this agreement. If you have any questions or need further assistance, please consult a professional lawyer. Should you disagree with this agreement or its modifications, you must immediately stop using the services or log out of the website. By accessing this site, using any services, or engaging in similar activities, you expressly acknowledge and fully agree to all terms of this agreement, including any modifications made to it at any time.

- 3. By completing the required information submission and completing other relevant procedures as stipulated by this website, you may successfully register as a member (hereinafter referred to as "Member"). By clicking the "Agree" button during registration, you agree to the terms of this agreement through electronic signature. Similarly, when using the website by clicking any "Agree" or similar buttons, or through other permitted methods, you expressly acknowledge that you fully understand, consent to, and accept all terms under this Agreement. The presence or absence of your handwritten signature does not affect the legal binding force of this Agreement on you.
- 4. After becoming a member of this website, you will be given a member account and corresponding password, which you are responsible for keeping; you shall be legally liable for all activities and events conducted in your account.
- 5. Only members of this website can use the digital asset trading platform provided by this website to conduct transactions and enjoy other services that are only available to members of this website; non-members can only log in, browse the website and access other services that are only available to members of this website.
- 6.By registering for and using any services and features provided by this website, you will be deemed to have read, understood and:
- 7. Accepts to be bound by all terms and conditions of this Agreement.
- 8. You confirm that you are at least 16 years of age or, as determined by applicable laws in different jurisdictions, have reached the legal age to enter into contracts. Your actions on this website including registration, sales/purchases, posting information, etc. must comply with the laws and regulations of the sovereign country or region that has jurisdiction over you. You must be fully capable of accepting these terms, conducting transactions, and using this platform for digital asset trading.
- 9. You guarantee that all digital assets involved in the transaction are legally acquired and owned by you.
- 10. You agree to assume full responsibility and any gains or losses for your own trading or non-trading activities.
- 11. You confirm that the information provided during registration is true and accurate.
- 12. You agree to comply with any relevant laws, including reporting of profits on any transactions for tax purposes.
- 13. You agree not to engage in or participate in any conduct or activity that is harmful to the interests of the Site or the Company, whether or not it relates to the services provided by the Site.
- 14. This Agreement only binds you and us with respect to the rights and obligations between you and us, and does not involve the legal relationships and legal disputes arising between users of this Website and other websites and you due to digital asset transactions.

II. REVISION OF AGREEMENTS

We reserve the right to periodically revise this Agreement and announce such changes through our website, without prior notice. Any updated terms will be marked with the modification date on the first page of this Agreement and automatically take effect immediately upon publication. You are advised to regularly check for updates and review the revised content. If you disagree with any changes, you must cease using the website services immediately. By continuing to use these services, you expressly agree to be bound by the amended terms.

III. REGISTRATION

1. Registration qualifications

You hereby confirm and undertake that: When completing registration procedures or using the services provided through this website in any permitted manner, you are a natural person, legal entity, or organization legally qualified to execute this agreement and utilize the website's services. By clicking the registration consent button, you acknowledge that you or your authorized representative have accepted the agreement terms and will act as proxies for registration and service usage. Should you lack the required legal standing, you and your authorized representatives shall bear all consequences arising therefrom. The company reserves the right to close or permanently suspend your account, and may pursue liability claims against both parties.

2. Purpose of registration

You confirm and promise that your registration on this website is not for the purpose of violating laws and regulations or disrupting the trading order of digital assets on this website.

3. Registration process

- 4. You agree to provide valid email addresses, mobile numbers, and other required information as specified on the website's registration page. You may use the email, mobile number, or other methods permitted by this website for login access. When necessary, in accordance with applicable laws and regulations in different jurisdictions, you must provide your real name, identification documents, and other information required by laws, privacy policies, and anti-money laundering provisions, updating your registration details to ensure they remain timely, comprehensive, and accurate. All original input data will be considered part of your registration records. You are responsible for the authenticity, completeness, and accuracy of this information, and shall bear any direct or indirect losses and adverse consequences arising therefrom.
- 5. If the laws, regulations, rules, orders and other norms of your sovereign country or region require real-name registration of mobile phone numbers, you agree that the registered mobile phone number is registered under real-name registration. If you fail to provide the mobile phone number in accordance with the provisions, you shall bear all direct or indirect losses and adverse consequences caused thereby.
- 6.If you provide the registration information legally, completely and effectively and are verified, you have the right to obtain the account and password of this website. When you get the account and password of this website, it is deemed that the registration is successful and you can log in as a member on this website.
- 7. You agree to receive emails and/or text messages from this website related to the management and operation of this website.

IV. (1) Service Content

- 1. This website only provides online trading platform services for you to conduct digital asset trading activities (including but not limited to digital asset trading and other services) through this website.
- 2. You have the right to browse the real-time market and trading information of digital asset products on this website, and you have the right to submit digital asset trading instructions and complete digital asset trading through this website.
- 3. You have the right to view the information under your member account on this website and to use the functions provided by this website.
- 4. You are entitled to participate in the website activities organized by the Website in accordance with the activity rules published on the Website.

- 5. This website promises to provide you with other services.
- 6. Service Rules You promise to abide by the following Service rules of this website:
- 7. You must comply with laws, regulations, rules, and policy requirements to ensure the legitimacy of all digital assets in your account. You are prohibited from engaging in illegal activities or actions that harm the website or third-party interests through this platform or its services. This includes, but is not limited to: sending or receiving any illegal, non-compliant, or infringing content; distributing pyramid scheme materials or harmful information; and using or forging the website's email headers without authorization.
- 8. You must comply with laws and regulations and properly manage your account credentials, including login passwords, financial security codes, registered mobile numbers, and received verification codes. You shall bear full responsibility for all actions taken using these credentials and their consequences. Should you discover unauthorized third-party use of your account credentials, financial security codes, or verification codes, or any other security vulnerabilities, you must immediately notify us to suspend account services. We reserve the right to take appropriate actions within a reasonable timeframe, though we shall not be liable for damages (including but not limited to losses) incurred prior to such action. You may not transfer, gift, lend, lease, or otherwise assign your account to third parties without our prior consent.
- 9. You agree to be responsible for all activities (including but not limited to information disclosure, information release, online click consent or submission of rules and agreements, online renewal of agreements or purchase of services) that occur under your account and password on this website.
- 10. When conducting digital asset transactions on this website, you must not maliciously disrupt the normal operation of such transactions or undermine trading order. You must not interfere with the website's normal operations through any technical means or other methods, nor obstruct other users from accessing its services. Furthermore, you must not engage in malicious defamation of the website's reputation through fabricated facts or similar actions.
- 11. If you have a dispute with other users due to online transactions, you shall not request the website to provide relevant information through judicial or administrative channels.
- 12. You shall be solely responsible for the taxes payable during your use of the services provided by this website, as well as all hardware, software, services and other expenses.
- 13. You shall comply with this Agreement and other terms of service and operating rules, which are published and updated from time to time on the Website, and have the right to terminate your use of the Services provided by the Website at any time.

(2) Product rules

1. Browse trading information

When browsing the trading information on this website, you should carefully read all the contents contained in the trading information, including but not limited to price, commission quantity, commission fee, direction of buying or selling. You can click the button to trade only after you fully accept all the contents contained in the trading information.

2. Submission of a mandate

After reviewing and confirming the transaction details, you may submit a trade order. By submitting your trade order, you authorize this website to execute the corresponding trade matching on your behalf. The website will automatically complete the matching transaction when there is a suitable price match, without requiring prior notice from you.

3. View transaction details

You can view the corresponding transaction records through your account.

Cancellation/ Modification of Order You have the right to cancel or modify your order at any time before the transaction is completed.

V. Rights and obligations of the Website

- 1. If you do not meet the registration requirements specified in this agreement, the website reserves the right to reject your registration. For registered users, we may deactivate your account. The website retains the right to hold you or your authorized representative accountable. Additionally, we reserve the right to decide whether to accept your registration under other circumstances.
- 2.At its own discretion, the Website reserves the right to suspend or terminate your account and the use of all associated accounts if it determines that you or your users of associated accounts are unsuitable for high-risk investments.
- 3. The Website reserves the right to suspend or terminate the use of the account if the user is not the original registrant of the account.
- 4. This website has the right to notify you to correct, update the information or suspend or terminate the services provided by this website if it reasonably suspects that the information provided by you is wrong, untrue, invalid or incomplete through technical testing, manual sampling and other testing methods.
- 5. The website reserves the right to correct any information displayed on this website if it is found to be clearly wrong.
- 6. This website reserves the right to modify, suspend or terminate the services of this website at any time. The website does not need to inform you in advance when exercising the right to modify or suspend the services. If this website terminates one or more services, the termination shall take effect from the date of the termination announcement published on this website.
- 7. The Website will take necessary technical means and management measures to ensure the normal operation of the Website, provide necessary and reliable trading environment and trading services, and maintain the order of digital asset trading.
- 8. If you do not use your account and password to log in to the website for one consecutive year, the Website reserves the right to cancel your account. After the cancellation of the account, the Website reserves the right to open the corresponding member name for other users to register and use.
- 9. This website ensures the security of your digital assets by strengthening technical input and improving security precautions, and will notify you in advance when foreseeable security risks appear in your account.
- 10. The Website reserves the right to delete any content and information on the Website that does not comply with laws and regulations or the provisions of the Website at any time, and the Website shall exercise such rights without prior notice to you.
- 11. This website has the right to ask you according to the requirements of laws, regulations, rules, orders and other norms in your sovereign country or region

You are obligated to cooperate with the website in obtaining additional information or materials and taking reasonable measures to comply with local regulatory requirements. The website reserves the right to suspend or permanently discontinue access to some or all of its services based on laws, regulations, rules, or orders of your sovereign country or region.

VI. REPARATION

- 1. In no case shall our liability for your direct damages exceed three
 - (3) The total service fee charged for the monthly service.
- 2. If you violate this Agreement or other laws and regulations, you shall compensate us at least US \$2 million and bear all expenses (including attorney's fees) incurred thereby. If the compensation is insufficient to cover the actual loss, you shall make up for it.

VII. Right to seek injunctive relief

We and you acknowledge that the remedies available to you under common law for your breach or possible breach may not be sufficient to make up for all of our losses, and we are entitled to seek an injunction and all other remedies permitted by common law or equitable law in the event of your breach or possible breach.

- VIII. Limitations and exemptions of liability
- 1. You understand and agree that, under no circumstances shall we be liable for:
- 2.Loss of income;
- 3. Transaction profit or contract loss;
- 4. Losses caused by business interruption;
- 5.Loss of money expected to be saved;
- 6.Losses caused by information problems;
- 7.Loss of opportunity, goodwill or reputation;
- 8. Damage or loss of data;
- 9. The cost of purchasing an alternative product or service;
- 10. Any indirect, special or consequential loss or damage arising out of infringement (including negligence), breach or any other cause, whether or not such loss or damage could reasonably have been foreseen by us; and whether or not we were notified in advance of the possibility of such loss or damage.
- 11. Articles 8.1.9 are independent of each other.

- 12. You understand and agree that we shall not be liable for any damages caused by any of the following circumstances:
- 13. Your specific transaction may be subject to material violations or defaults.
- 14. Your conduct on this website is suspected of being illegal or unethical.
- 15. Expenses and losses incurred through the purchase or acquisition of any data, information or transaction or other alternative actions through this website.
- 16. Your misunderstanding of the services on this website.
- 17. Any other loss arising from reasons not attributable to us in connection with the services provided by this website.
- 18. We shall not be liable for any service unavailability or service delays caused by: maintenance of information network equipment; connectivity failures in information networks; malfunctions in computers, communications systems, or other infrastructure; power outages; adverse weather conditions; accidental incidents; work stoppages; labor disputes; riots; civil unrest; production shortages; fires; floods; storms; explosions; wars; banking system failures; third-party liabilities; digital asset market crashes; government actions; judicial or administrative orders; or other uncontrollable factors beyond our control. We shall not be held responsible for any losses incurred by you as a result of these circumstances.
- 19. We cannot guarantee that all information, programs, or texts contained on this website are completely secure from viruses, Trojan horses, or other malicious software. Therefore, your decision to access, use any services on this site, or download and utilize any programs, information, or data is entirely your own choice, and you will bear the associated risks and potential losses.
- 20. We do not make any warranties or representations regarding any information, products and services linked to any third party websites on this website, or any other content that is not the subject of us. If you use any services, information and products provided by third party websites, it is your personal decision and you shall assume all responsibilities arising therefrom.
- 21. We make no warranties, express or implied, regarding the use of our website services. This includes but is not limited to: the suitability of the services provided, their absence of errors or omissions, continuity, accuracy, reliability, or applicability for specific purposes. Furthermore, we do not guarantee the validity, accuracy, correctness, reliability, quality, stability, completeness, or timeliness of the technologies and information involved in these services. Your decision to access or use the services on this website is your sole responsibility, and you bear all associated risks and potential losses. We provide no explicit or implied guarantees regarding the market, value, or pricing of digital assets. You acknowledge that the digital asset market is volatile, with prices and values subject to significant fluctuations or crashes at any time. Trading digital assets constitutes your personal choice and decision, and you assume all associated risks and potential losses.
- 22. The warranties and representations set forth in this Agreement constitute our sole warranties and representations regarding this Agreement and the services provided through this website, superseding any warranties and representations made through other means or channels, whether written or oral, express or implied. These warranties and representations solely represent our own commitments and do not guarantee that any third party will comply with the warranties and representations herein.
- 23. We do not waive any rights that may exist to limit, discharge or offset our liability for damages to the maximum extent applicable law allows, which are not expressly mentioned in this Agreement.

It's up to you.

IX. Termination of the Agreement

- 1. This Website reserves the right to terminate all services hereunder, and this Agreement shall terminate on the date when all services hereunder are terminated.
- 2. After the termination of this Agreement, you shall have no right to require the Website to continue to provide any services or perform any other obligations to you, including but not limited to requiring the Website to retain or disclose any information in its original website account for you, or forwarding any information that it has not read or sent to you or a third party.
- 3. The termination of this Agreement shall not affect the non-breaching party's right to claim other liabilities from the breaching party.

X. INTELLECTUAL PROPERTY

- 1.All intellectual property rights contained on this website, including but not limited to website logos, databases, web design, text and graphics, software, photographs, videos, music, sound recordings, and their combinations, as well as intellectual property rights in software compilations, related source code, and software (including mini-programs and scripts), are exclusively owned by this website. You may not reproduce, modify, copy, distribute, or use any of the aforementioned materials or content for commercial purposes.
- 2. All rights contained in the name of this website (including but not limited to goodwill and trademarks, logos) are owned by the company.
- 3. By accepting this Agreement, you hereby voluntarily transfer to the Website all copyrights of any information you publish on this platform—including but not limited to: reproduction rights, distribution rights, rental rights, exhibition rights, performance rights, broadcasting rights, radio rights, information network dissemination rights, filming rights, adaptation rights, translation rights, compilation rights, and other transferable rights attributable to copyright holders—without compensation or exclusive transfer. The Website reserves the right to initiate separate legal proceedings against any infringing parties and claim full damages. This Agreement applies to all copyrighted content published on this website, regardless of whether such content was created before or after the execution of this Agreement.
- 4. You shall not illegally use or dispose of the intellectual property rights of this website or others during your use of the services provided by this website. You shall not publish or authorize other websites (and media) to use the information published on this website in any form.
- 5. Your access to this website or use of any services provided by this website shall not be deemed as our transfer of any intellectual property rights to you.

XI. INFORMATION PROTECTION

The privacy Policy published separately on this website shall prevail.

XII. COMPUTATION

All transaction calculations have been verified by us, and all calculation methods have been published on the website, but we can not guarantee that the use of the website will not be disrupted or error-free.

XIII. Export controls

You acknowledge and accept that, pursuant to Singaporean laws, you are prohibited from exporting, reexporting, importing, or transferring any materials (including software) from this website. You hereby warrant that you will neither actively engage in, assist, nor participate in any aforementioned illegal export activities, unauthorized transfers, or other violations of applicable laws and regulations. Should you discover any such conduct, you are required to promptly report it to us and cooperate with our investigation.

XIV. TRANSFER

The rights and obligations stipulated in this Agreement shall also bind the assignees, successors, executors, and administrators of any parties deriving benefits from such rights and obligations. You may not transfer these rights to any third party without our prior consent. However, we reserve the right to assign our rights and obligations under this Agreement to any third party at any time, provided that we notify you accordingly.

XV. Divisibility

If any provision of this Agreement is found by any court having jurisdiction to be unenforceable, invalid or illegal, the validity of the remaining provisions hereof shall not be affected.

XVI. Non-agent relationship

Nothing in this Agreement shall be construed to create, imply or otherwise hold us your agent, trustee or other representative, except as otherwise provided herein.

XVII. Deterrence

The waiver by either party or by either of us from the liability for breach or other liability under this Agreement shall not be deemed or construed to be a waiver of other liability; and the nonexercise of any right or relief shall not be construed in any way as a waiver of such right or relief.

XVIII. Title

All headings are for the convenience of the agreement and shall not be used to expand or limit the content or scope of the terms of this Agreement.

XIX. APPLICABLE LAW

- 1. The entire agreement is made in accordance with the laws of Singapore, and its formation, interpretation, content and execution shall be governed by the relevant laws of Singapore. Any claim or litigation arising out of the services hereunder shall be governed by and construed and enforced in accordance with the laws of Singapore.
- 2. To resolve ambiguities, this clause expressly applies to all claims of infringement against us. The jurisdiction over any claims or lawsuits against us or in connection with us shall be Singapore. You unconditionally accept the exclusive jurisdiction of Singapore courts for litigation and appeals. You also unconditionally agree that the location of any disputes arising from this Agreement, including claims and lawsuits, shall be Singapore. If other provisions in this website's terms specify different jurisdictions, those shall prevail. The principle of inconvenient courts does not apply to courts chosen under these Terms of Service.

XX. EFFECT AND EXPLANATION OF AGREEMENT

- 1. This Agreement shall come into force when you click the registration page of this website to register and complete the registration procedure, obtain the account number and password of this website, and shall be binding on both the Website and you.
- 2. The final interpretation of this agreement belongs to this website.
- 3. Know your customers and anti-money laundering policies

XXI. Introduction

- 1. We guarantee to prudently comply with "Know Your Customer" regulations and anti-money laundering laws, and will not intentionally violate the Anti-Money Laundering Policy. Within our reasonable control, we will implement necessary measures and technologies to provide secure services for you, striving to minimize potential losses caused by money laundering activities conducted by criminal suspects.
- 2. Our understanding of your customer and anti-money laundering policies is a comprehensive international policy system, including your different legal jurisdictions understanding your customer and anti-money laundering policies.
- 22. Know your customers and anti-money laundering policies as follows:
- 1. Enact an understanding of your customers and an anti-money laundering policy that is updated to meet the standards of applicable laws and regulations;
- 2. Enact and update some of the guidelines and rules governing the operation of this website, and our employees will provide services in accordance with the guidance of these guidelines and rules;
- 3. Design and complete internal monitoring and control procedures for transactions, such as strict means of identity verification, and arrange the formation of professional teams dedicated to anti-money laundering;
- 4. Conduct due diligence and continuous supervision of customers by means of risk prevention;
- 5. Review and periodic check of transactions that have been made;
- 6. Reporting suspicious transactions to the competent authorities;
- 7. Identification documents, address documents and transaction records will be maintained for at least six years. If submitted to the regulatory authorities, we will not notify you otherwise.

XXIII. IDENTIFICATION AND VERIFICATION

(1) Identification information

1. Depending on the different regulations of different jurisdictions and different entity types, the content of your information collected may be inconsistent. In principle, we will collect the following information from registered individuals:

- 2. Personal Information: Your name, address (and permanent address if different), date of birth, nationality, and other available details. Identity verification should be based on documents issued by official or similar authoritative institutions, such as passports, ID cards, or other identity proof required by different jurisdictions. The address you provide will undergo appropriate verification methods, including checking travel tickets, payment receipts, or voter registration records.
- 3. Valid photo: Before you register, you must provide a photo of your ID card in front of your chest;
- 4. Contact information: telephone/phone number and/or valid email address.
- 5. If you are a company or other legal entity, we will collect the following information to identify you or the ultimate beneficiary of the trust account.
- 6. Company registration and license documents; copies of the company's articles of association and memorandum of association; detailed supporting materials proving the company's equity structure and ownership rights, along with authorization from the board of directors authorizing the opening and execution of this website account; identity verification documents for directors, major shareholders, and authorized signatories required by regulations; the company's primary business address. If the mailing address differs from the business address, provide the mailing address. Companies with local addresses inconsistent with their primary business addresses will be considered high-risk clients and must submit additional supplementary documentation.
- 7.Other certifications and documents issued by authorities that we require, as well as those that we consider necessary, depending on the different regulations of different jurisdictions and the different types of entities.
- 8. We only accept the identity information in English or Chinese version. If not, please translate your identity information into English version and notarize it.
 - (2) Confirmation of verification
- 1. We require you to provide the full page content of your identification documents.
- 2. We ask you to provide a photo of your identification document on your chest.
- 3.A copy of a supporting document is generally to be reconciled with the original, unless it can be certified by a suitable and trusted authenticator that the copy is an exact and complete reproduction of the original, such authenticator being an ambassador, a member of the Judicial Council, a local magistrate, etc.
- 4. The requirement to identify ultimate beneficial owners and account control rights involves determining which individuals ultimately own or control direct clients, and/or identifying whether ongoing transactions are being executed by third parties. For corporate entities, the identity of major shareholders (e.g., those holding 10% or more voting rights) should be verified. Generally, a 25% ownership stake is considered normal risk and requires shareholder verification; when holding 10% or more voting rights or shares, it is classified as high-risk, necessitating shareholder verification.

XXIV. Monitoring of transactions

1. We set and adjust the daily transaction and withdrawal limit in a timely manner according to security and actual transaction conditions;

- 2. If a high concentration of transactions occurs in a registered user or there is an unreasonable situation, our professional team will assess and determine whether they are suspicious;
- 3.If we determine that the transaction is suspicious based on our own judgment, we may take restrictive measures such as suspending the transaction or refusing the transaction. If possible, we will reverse the transaction as soon as possible and report to the competent authorities, but we will not notify you;
- 4. We reserve the right to reject registration applications from persons who do not meet international anti-money laundering standards or may be considered as political public figures. We reserve the right to suspend or terminate transactions at our own discretion that are suspicious transactions, but we do so without violating any of your obligations and responsibilities.