



## Frequently Asked Questions

Q: How do I access the Index?

*A: Go to <http://rcii.gsu.edu/> and click on [Subscription and Contact Info](#) at the top of the page. Follow the instructions for both establishing an account in the RCII system AND subscribing. **You must use the same email for both steps.** Once you have subscribed you can access the RCII by signing in on the [Subscriber Access](#) page using your email and the password you created in the RCII system. If you are accessing the RCII through a Realizeit subscription, you may access the RCII through your college's online learning platform.*

Q: How much is a subscription to the RCII? How long are the account subscriptions valid?

*A: Students and faculty have two subscription options: a full year at \$50.00 or a semester (5-month) at \$25.00. A standard non-academic one-year subscription is \$100.00. If you have other questions concerning subscriptions please contact us at [rcii@gsu.edu](mailto:rcii@gsu.edu).*

Q: How many variables are in the RCII?

*A: The 2018 RCII consists of 436 variables (including 329 raw data variables), 102 sub-dimensions and four macro-dimensions, for a total of over 1.1 million points of data. This number of raw data variables and sub-dimensions may fluctuate from one year to the next depending on data availability, but any structural changes to the RCII are always harmonized across all years of the RCII with each new release.*

Q: What can I do with the RCII? How can I customize the RCII? What do each of the tabs on the RCII do? How do I access data on all 199 countries in the RCII?

*A: For information on the functionality of the RCII, including how to visualize data, see the [tutorials](#) on the RCII web page.*

Q: How can I access RCII at my school/work?

*A: The RCII is available on any computer at <http://rcii.gsu.edu> or through your college's online learning platform if you have a Realizeit subscription. It is recommended that users access the RCII through an up-to-date browser – preferably Chrome, Firefox, or Safari. It is not recommended that users access the RCII through smartphones at this time.*



Q: How can I report a data issue/bug/issue with the RCII?

*A: Email us at [rcii@gsu.edu](mailto:rcii@gsu.edu). Please include a detailed description. If possible, please also provide screen captures to help document the issue.*

Q: How often does the RCII update its data? Where does the data in the RCII come from?

*A: Data for the RCII is collected each year. Many of our sources release their information in the late fall, which means that the RCII releases an updated version the following spring. A list of sources used in the RCII, as well as links to their websites, can be found on the [RCII homepage](#).*

Q: What's changed since last year's RCII?

*A: The following has changed since last year's RCII was released. All-told, the RCII:*

- Added a new year's worth of data for 2017.*
- Updated data in each of the sub-dimensions within "Business Transactions" except "Starting a Business" based on new data from the source. New variables added include: "Quality of Building Regulations Index", "Quality Control Before Construction Index", "Quality Control During Construction Index", "Quality Control After Construction Index", "Liability and Insurance Regimes Index", "Professional Certifications Index", "System Average Interruption Duration Index (SAIDI)", "System Average Interruption Frequency Index (SAIFI)", "Minimum Outage Time (in minutes)", "Mechanisms for Monitoring Outages", "Mechanisms for Restoring Service", "Regulatory Monitoring", "Financial Deterrents Aimed at Limiting Outages", "Communication of Tariffs and Tariff Changes", "Reliability of Infrastructure Index", "Transparency of Information Index, Geographic Coverage Index", "Land Dispute Resolution Index", "Equal Access to Property Rights Index", "Credit Registry Coverage", "Credit Bureau Coverage", "Extent of Shareholder Rights Index", "Extent of Ownership and Control Index", "Extent of Corporate Transparency Index", "Time to Comply with VAT Refund (hours)", "Time to Obtain VAT Refund (weeks)", "Time to Comply with Corporate Income Tax Audit (hours)", "Time to Complete a Corporate Income Tax Audit (weeks)", "Time to Export: Border Compliance (hours)", "Cost to Export: Border Compliance (USD)", "Time to Export: Documentary Compliance (hours)", "Cost to Export: Documentary Compliance (USD)", "Time to Import: Border Compliance (hours)", "Cost to Import: Border Compliance (USD)", "Time to Import: Documentary Compliance (hours)", "Cost to Import: Documentary Compliance (USD)",*



*“Filing and Service (days)”, “Trial and Judgment (days)”, “Attorney Fees (% of claim)”, “Court Fees (% of claim)”, “Enforcement Fees (% of claim)”, “Strength of Insolvency Framework Index”, “Commencement of Proceedings Index”, “Management of Debtor Assets Index”, “Reorganization Proceedings Index”, and “Creditor Participation Index”.*

- Updated data in each of the “Globalization” sub-dimensions based on new data from the source to reflect the distinction between de facto and de jure globalization.*

- Updated data in the “Air Quality”, “Water Quality”, and “Land Quality” sub-dimensions of “Environmental Sustainability” to reflect new data from the source. New variables include: “Black Carbon Emissions”, “Regional Marine Trophic Index”, “Species Protection Index”, “Representativeness Index”, and “Species Habitat Index”. Trend data on carbon emissions has been eliminated due to the data being discontinued from the source.*

- Added data “Cardiovascular Diseases, Cancer, Diabetes, and Respiratory Diseases Deaths” to the “Non-Infectious Diseases” sub-dimension as a result of updated reporting from the source which combines data on deaths from cardiovascular diseases, cancer, and diabetes. This data had previously been treated separately.*

- Added the following countries to the 2017 default index due to 85% or greater available data for the current year: Angola, Burkina Faso, Guinea, Guyana, Haiti, Myanmar, and Swaziland.*

**Q:** What does the RCII score/rank mean? How are they calculated?

*A: Think baseball! You want to be ranked #1 in the league and batting 1000. For more detailed information on the mathematical calculations behind the RCII, please see the academic paper, which is archived on our website [here](#).*

**Q:** Can I use the RCII for academic research? Can I publish my research using the RCII?

*A: We welcome and encourage you to use the RCII for your research. Data and/or visualizations from the RCII may be used for academic purposes, including publication of any academic research. Data and/or visualizations from the RCII must be cited as follows: **Robinson Country Intelligence Index, Georgia State University**. Data and/or visualizations from the RCII must accurately represent the information contained in the RCII.*