

Ultimate Recreation

COVID-19 PROCEDURES

Keeping our customers and staff safe is our top priority at all times.

We are operating within the current government guidance, with strict hygiene and safety protocols in place at all our venues. Please see below for the steps we are taking to keep you safe.

We are currently running with lower capacities across our venues. Please see the information below for each venue. If you have a larger group, please contact us directly so that we can let you know what your options are as we can accommodate multiple groups of 6 in different game zones at some of our venues.

If you have any further queries, please don't hesitate to get in touch with a member of our team.

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Across all our venues and activities:

- All sessions are private
- All sessions must be pre-booked
- Contact details taken for NHS track and trace
- Signage around the venue to remind customers to social distance to 1m+ at all times
- Hand Sanitiser available on entry
- One way entry system when there are multiple groups in the venue
- Staff to wear face coverings
- Staff to wash/sanitise hands regularly
- Face coverings available to customers
- All equipment cleaned thoroughly after every use
- Key touch-points cleaned regularly
- All areas sprayed with a disinfectant fogger after each session

Current capacity limits:



- Maximum of 6 players per session
- Can be from multiple households/support bubbles



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TRAPPED

- Trapped in a room with a Zombie - maximum of 6 players from multiple households/bubbles
- Trapped in a Prison Van - maximum of 8 players from 1 household/bubble
- Trapped Undercover - maximum of 4 players from 1 household/bubble
- Trapped in Virtual Reality - maximum of 4 players from multiple households/bubbles