

Assistant Manager – Bar Operations

The Keg Room | Rototuna, Hamilton

The Keg Room is looking for a confident, energetic and experienced **Assistant Manager** to lead our bar team and help deliver the warm, memorable hospitality our local community knows us for.

We're more than just a gastropub. We're the heart of the neighbourhood - a place where strangers become friends and friends become family.

About the role

This is a hands-on leadership position with responsibility for the performance of our bar, beverage offering and bar team.

You'll work closely with the wider management team to maintain outstanding service standards, grow beverage sales and ensure every drink is delivered quickly, consistently and to specification.

You'll lead from the front during service, coach the team in real time and make sure the bar remains clean, organised, compliant and ready for whatever the shift brings.

Key responsibilities

- Lead and motivate the bar team during busy service periods
- Maintain high standards of drink quality, presentation and speed
- Manage beverage ordering, stock control and bar GP targets
- Train and develop new and existing bar team members
- Deliver engaging pre-shift briefings focused on sales, service and guest experience
- Support promotions, events and new beverage initiatives
- Monitor beverage sales and identify opportunities for improvement
- Maintain excellent bar cleanliness, organisation and presentation
- Ensure licensing, host responsibility, food safety and workplace procedures are followed
- Support shift handovers, venue resets and the smooth running of functions and events
- Role-model genuine, friendly and proactive hospitality at all times

About you

You'll be someone who:

- Has solid bar and hospitality experience, ideally in a supervisory or management position
- Is confident leading a team and giving constructive feedback
- Understands beverage ordering, stock management and cost control
- Can remain calm, organised and positive during busy services
- Is passionate about great drinks and exceptional customer experiences
- Has strong knowledge of responsible service and licensing requirements
- Enjoys developing people and celebrating team success
- Is commercially aware and comfortable working toward sales and performance targets
- Is reliable, adaptable and willing to pitch in wherever needed
- Brings personality, energy and a genuine love of hospitality

A current **LCQ and Manager's Certificate**, or the ability to obtain one, would be highly regarded.

What we value

At The Keg Room, we believe in:

Our People, Together – We empower each other and succeed as a team.

Be Yourself – Bring your personality and let it shine.

Welcome as a Friend – Make every guest feel at home.

Passionately Proud – Love what you do and give it your best.

Don't Make Them Ask – Anticipate what people need and show that you care.

This is an excellent opportunity for an experienced hospitality professional who is ready to take ownership of a bar operation while remaining actively involved on the floor.

To apply, please send your CV and a short introduction explaining why you would be a great fit for The Keg Room.