



SANITIZATION GUIDE FOR PAX TERMINALS





What you will need

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01
Alcohol-based
Hand Sanitizer



02
Card Reader
Cleaning Card



03
Alcohol-based
Disinfectant Wipes
(NO BLEACH)
or Glass Cleaner

Note: Refrain from using harsh and abrasive cleaners that contain strong chemicals such as bleach that may cause damage to your terminal. If you are unsure about what tools to use, please contact Ethan Wang, Post-Sales Support Engineer, on email wangc@paxsz.com.



Recommended sources for cleaning PAX terminals

POS supply solutions

Grab-n-Go Point of Sale Cleaning Kits - <https://www.possupply.com/cleaning-cards>

We offer the following two kits which should cover all the PAX terminals.

- 2 1/4" Grab-n-Go Point of Sale Cleaning Kits for PAX Terminals with 2" (58mm) Printers
- 3 1/8" Grab-n-Go Point of Sale Cleaning Kits for PAX Terminals with 3" (80mm) Printers

These kits are specifically designed to clean your terminals safely and effectively. Each kit includes the following (Card Reader Cleaner, Screen Cleaner, Printer Cleaner and Terminal Housing Cleaner).

Amazon.com

https://www.amazon.com/s?k=card+reader-cleaning+card&ref=nb_sb_noss



Sanitization instruction

Be mindful of these best practices

- Prior to cleaning, always make sure the terminal is unplugged and powered off.
- Never spray any product directly into the terminal. Use a cloth or wipe that has been sprayed instead.
- Never insert anything but a credit card and or Card Reader Cleaning Card in or through the card readers. Using anything else could leave small bits of rags or dust in the terminal and potentially void remaining warranty.
- Practice safe hygiene by washing your hands daily and ensuring that the terminals being handled are also cleaned daily.

Note: The following instruction are based on A920, but other terminals are the same as this method so you can also take them as reference.

For PAX terminals



◀ STEP 1

Wash your hands thoroughly with soap and apply hand sanitizer prior to handling the terminal and disinfectant wipes.

STEP 2 ▶

Take a disinfectant wipe or alcohol wipe and begin by cleaning the terminal screen. If using glass cleaner, avoid spraying onto the terminal and spray only on a dry cloth or wipe.



◀ STEP 3

Proceed to clean the entire terminal with a new disinfectant wipe. Make sure any moisture or liquid from the wipes does not enter the terminal slots or card readers.

STEP 4 ▶

Swipe the Card Reader Cleaner back and forth against the magstripe reader.



◀ STEP 5

Insert the Card Reader Cleaner back and forth with a new wipe in the IC Card Slot.

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www.paxtechnology.com

