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Have you ever wondered about the right methods to improve productivity, configure your supply chain, or address demand by hand? In recent years, businesses have sought to improve productivity and quality, reduce delivery costs and time, and embrace flexibility and innovation. These strategies are part of operations management (OM) activities that serve and produce organisations. Managing operations helps you understand OM's role in a company and develop capabilities to structure and solve operations-related problems. The course will enable you to deal with important aspects of business operations, including capacity, productivity, quality and supply chain. You'll understand how operations are configured in an organization and factors that can gain the complexity of managing such operations. We will also introduce concepts such as capacity assessment, identification of bottlenecks and troubleshooting. During the course you will join us in discussions on methods to improve productivity, the development of quality assurance systems and the configuration of supply chains. The course will equip you with the right tools, techniques and skills to evaluate, calculate, analyze and configure key elements of operations management. Identify an operating system with known standard configurations Assess the complexity of an operating system Calculate operating time and evaluate system capacity Understand the different components of the supply chain and the need to configure them appropriately Identify methods to reduce the bullwhip effect in supply chains Find out and connect the concept of Lean Management with your own business situation Initiating the process &performance using NVA Analytics Using specific tools and techniques to analyze quality issues Monitor process using control graphics See course Welcome video by instructor B. Mahadevan.Get a certificate signed by an instructor with the institution logo to check your achievements and increase your job prospects Add the certificate to your CV or post it directly to LinkedInGive an additional incentive to complete the nonprofit EDX course, rely on verified certificates to help fund free education for any global happinessUn learners from one or more of the following countries or regions will not be able to register for this course : Iran, Cuba and Crimea region of Ukraine. While edX has sought licences from the Office of Foreign Assets Control (OFAC) to offer its courses to learners in those countries and regions, the licences we have received are not enough to allow us to offer this course in all locations. EDX sincerely regrets that U.S. sanctions prevent us from offering all of our courses to anyone, no matter where they live. Business Management Operations the future of the organisation. It is at the heart of all future decisions that affect everything from budgets to strategic business goals and the fulfillment of the company's core mission. An operational strategy project defines the purpose of the organization and keeps management accountable to the group's stakeholders, from volunteers and investors to employees and clients. Set goals for the management team to achieve. The goals should cover the mission and values of the company. Use project time wisely and create short- and long-term goals while the project team has assembled. Set one- , five- and 10-year goals. Often, strategic planning of business operations leads to a mission that can be used by the group. Assessment of the current operating structure. Include financial data, such as sales results or number of customers served. See management structure, hiring practices, manager and staff retention data, and job performance reviews. Carrying out an internal audit of resources, including technology and other equipment. Study industry standards and compare your business with the operating structures of similar business models. Research and analyze customer feedback to find out what works and what doesn't work in terms of their perspective. Specify the roles each department and manager plays in achieving the business operational objectives set out in the strategic project. Develop timelines when training is given, for example. Define employee retention goals and customer satisfaction assessment, with expectations for dates and numbers written. Establishment of processes to assess and review the progress of strategic initiatives during the planning phase. Appoint a manager or auditor to verify compliance with management's operational requirements. Compare the results with the ratings you collected during the planning process to check for improvements. Construction in the process of making changes to the final plan, where necessary, if certain plans are considered not to work as intended. Tips Include frontline managers in the planning process. Strategic planners don't understand day-to-day business management, and managers do, and often leave managers out of strategy sessions. The contribution of managers to the strategic planning project of operations can provide invaluable information that leads to a more successful implementation of the plans. Warning Expect problems and building potential obstacles and challenges in your final operational strategy so that you can also create solutions during the planning process. Although you cannot predict any market developments that would affect your operational processes, there are obstacles that you may have encountered in the past or have seen other companies go through that may affect your business model. Identify and plan Problems. Choose the right tools to achieve excellence across the High Level area The focus is no longer on transformation: today it is about remaining competitive in a world that has already become digital. By converging ITSM and ITOM into an automated platform, you can provide services faster, reduce MTTR, speed up market time, and reduce costs and risk in your organization. Learn about the basic elements of this end-to-end approach so you can help your business maintain maximum speed, flexibility, and innovation. Topics in this buyer's guide include: 5 key options for seamless, automated BM/ITOM Complexity Management and Getting An Idea with Machine Learning and AI How to Help IT, Business Users and Enterprise Achieve Their Goals (No Reviews Yet) Write a Quantitative Price to View Applied (Not Yet Reviews) Write review Item: #89602 Weight: 1.00 LBS Author: Kim B. Clark Best Seller: FALSE Classics: FALSE Perm Flag: True, Educator Message Flag: FALSE Exclusive: 5 Main Category: HBR Article Publication Date: November 1, 1989 Publication date: older than 24 months Related Topics: Corporate Strategy Related Topics: Technological Changes Special Value: False Subcategory: Technology &operations Subject: Technology &quot;Theme : Subject:: Corporate Strategy,Technology Format Type: Filter: PDF Filter Type : Hardcover/Hardcopy (B&w) Item: #89602 Pages: 5 Publication date: November 1, 1989 Publication date: November 1, 1989 Five trends shape the new competition: global dissemination of scientific knowledge, growth in the number of global competitors, fragmented markets and redirection of customer preferences, diverse and transformative technologies, as well as the dissemination of the number of technologies related to each product. It has never been such an important technology, it has never been harder to gain a competitive advantage through technology alone. Managers must associate technical capabilities with customer requirements. Important principles of action are: knows the technological core and connects it with strategic intentions, takes a global view of technical competence, time is essential, discipline functions around the science of production and integrates operations around the information system. Related topics: Newsletter promo Summaries and excerpts from the latest books, special offers, etc. Knowledge of your assets, including data; and whether you stay with inherited services or go green, be aware of security and the bottom line. Some innovations have already been affected, others have not yet. You'd better get ready. The medical industry can be insy IT leaders in healthcare who are willing to make tough calls can catalyze sustainable reform of the way they work with providers and domestic customers. As it gaining momentum, SD-WAN disrupts the decision to purchase the network, opening up the market to new and redefine the network itself. Talk about corporate trends, service provider capabilities, and connecting the two. Supported by the right network and services, businesses can use a hybrid cloud platform to comply with data regulations, streamline and maintain end applications. Azure stack is a case in point. Shadow IT poses a serious risk to your business, but what if you take it with proper management? At NTT Communications, Jeffrey Bannister explains how the business that innovate will ultimately benefit shadow IT. Cloud services have the power to optimize the performance of your business, but executives are wary of the risks to technology security. NTT America's Jeffrey Bannister explores the current state of cloud security and explores the steps of... IT departments need to regain and maintain control over the ever-changing technological environment. NTT America Jeffrey Bannister offers its recommendations on how IT departments can be reinvented through managed services... As digital technologies continue to disrupt entire industries, IT departments should be charged with the responsibility of head up their organisation's digital transformation, argues NSW America's Jeffrey Bannister. Load more

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