AGS Automotive Uses
Quality Planning Studio Cloud
to Manage Compliance

Founded in 1947, AGS Automotive is a full service, world class automotive supplier that specializes in manufacturing and supplying complex high value-added automotive metal components, and particularly bumper modules. The privately owned company has operations in Ontario, Canada and Sterling Heights, MI with more than 2 million square feet of manufacturing space.

AGS offers a full range of in-house capabilities, including design and engineering, innovative multi-material joining, lightweighting solutions, and high-performance coatings including chrome plating and automated manufacturing processes.

Challenge:

Being a Tier 1 leader in bumper/structural modules for the North American auto industry requires access to up-to-the-minute information provided by the company's stand alone database – no matter where employees are located when they need information. Also, the quality data management software the company used didn't have all the new functions that employees needed.

"The biggest challenge we faced was the ability to connect to our database, both onsite and offsite," says IT Manager Mary Banaszewski. "In addition, our previous quality data management software didn't provide the compliance we needed to conduct critical quality audits."

Solution:

AGS officials researched their options for upgrading their quality data management software before selecting the Quality Planning Studio (QPS) Cloud from DATAMYTE. QPS Cloud is an integrated, cloud-based quality management software studio for planning, documenting and controlling a business' core quality requirements. QPS Cloud controls risk, saves time, ensures data integrity and adheres to industry standards.

"We researched our software options and what sold us on QPS Cloud was the opportunity to test the software, and the ability to have our data in the cloud," adds Banaszewski. "We also appreciate the ease of connection onsite and offsite. Also, no support by IT is required except for sending an email to Datamyte tech support. The application sold itself."

QPS Cloud provides all the functions AGS Automotive employees need, including compliance they needed to conduct quality audits. Tools in QPS Cloud add functionality and allow them to manage compliance with the Automotive Industry Action Group AIAG-VDA failure mode and effects analysis (FMEA) unified standard.

Results:

"My team members like QPS Cloud because of the ability to connect onsite and offsite without any issues, and I appreciate the ease of tech support," says Banaszewski.

"I love the fact that I don't have to support the database. If anyone has issues, I send an email to tech support and they take care of it. They also notify both the user and me when issues are fixed or if they need more information."

Using QPS Cloud facilitates information sharing by allowing remote employees across multiple plant locations to access another plant's database from any device and any location. QPS Cloud is a small investment that provides data security and disaster recovery options. DATAMYTE administers the solution for customers and ensures they are always running the most current software.

Banaszewski appreciates how tech support frees her up to address other issues. She also likes being able to hand off the issues her users are having to someone else, and doesn't worry about the problem being fixed, freeing up her time as well as space on her servers.

"What could be easier than sending an email and knowing that it will be fixed within 24 hours or sooner? I hope more companies give QPS Cloud a try," adds Banaszewski. "With AGS Automotive having to work remotely during the pandemic as I'm sure other companies are, QPS Cloud has been what our Quality department needed. Datamyte sales, customer and tech support are number one. My experience couldn't be better."

About DATAMYTE

The organization's singular focus for almost 50 years has been the development and global deployment of hardware and software related quality management solutions. This focus has given us the knowledge and experience to create a unique position in the manufacturing sector, as well as provide long-standing products and service to some of the world's most prestigious brands. In addition to training and consulting, DATAMYTE delivers solutions in SPC, Data Collection, Quality Planning, Production Workflow, Residual Torque, and Gage & Tool Management.

For more information visit the website: www.datamyte.com