

For Immediate Release

Healthcare Enrollment Assistance for Uninsured Adults and Medicare Guidance

Servicing seven counties in North Texas with resources for 28 Texas agencies.

Dallas, Texas – November 2, 2021 – Open enrollment for healthcare has begun and the Community Council of Greater Dallas (CCGD) stands ready to assist uninsured North Texans with its Healthcare Navigator Services – a free, unbiased program to those living within seven of Dallas’ surrounding counties. In addition, CCGD provides help to Dallas residents who are applying to Medicare for healthcare coverage.

“This is an opportunity for uninsured adults to gain access to coverage and receive unbiased assistance when choosing a healthcare plan that is best for their needs,” says Sharla Myers, CEO.

Healthcare Navigator Services

Created under the Affordable Care Act, the goal of Healthcare Navigator services is to assist uninsured individuals by providing them with access to applications and free, unbiased guidance when applying for, or reenrolling in, healthcare plans through the Federally Facilitated Marketplace. Assistance is also available to those who need help with Medicaid/Childrens Health Insurance Program (CHIP) and Supplemental Nutrition Assistance Program (SNAP) applications.

Open enrollment opened November 1, 2021 and has been extended through January 15, 2022. For coverage to begin January 1, 2022, enrollment must be completed by December 15. CCGD will be able to assist those living in Collin, Dallas, Denton, Ellis, Kaufman, Tarrant, and Rockwall counties. For more information about Healthcare Navigator enrollment services, call 844-831-9600.

CCGD’s hours of operation for these services are Monday-Friday, 8:30 a.m. to 5:00 p.m. Saturday and afterhours appointments available upon request. Residents can call visit www.ccadvance.org or call (844) 831-9600 for more information and to request an appointment.

The Navigator Services was created under the Affordable Care Act.

Medicare Benefits Counseling

Additionally, persons eligible for Medicare can receive free assistance during Medicare’s annual open enrollment happening now through December 7, 2021. CCGD’s Medicare Benefits Counseling provides guidance to individuals about the “4Cs”.

- COVERAGE – Compare the choices of Medicare plans
- COST– Compare the expenses within the different plans (premiums, deductibles, copays)
- CONVENIENCE – Assess which doctors accept the plan, or where the doctors are located
- CUSTOMER SERVICE – Address complaints as a current member of a plan

During the Medicare Annual Open Enrollment Period, beneficiaries can enroll in a new plan for the upcoming year or re-evaluate and make changes to their current plan, such as:

- Switch from Original Medicare plan to a Medicare Advantage Plan.
- Switch from a Medicare Advantage Plan to Original Medicare and enroll in a Prescription Drug Plan.
- Switch from one Medicare Advantage Plan to another Medicare Advantage Plan.
- Switch to a different Medicare Prescription Drug Plan.
- Add the Prescription Drug Plan.

Call 800-252-9240 to speak to a Certified Benefits Counselor or to make an in-person appointment.

It is important to note individuals are allowed to change plans multiple times during the Open Enrollment Period, October 15 – December 7, 2021. The plan a person enrolls in before 12:00am, December 8, 2021, will be the plan they will have for the upcoming year. Special circumstances will be reviewed if the plan needs to be changed after the deadline.

About Community Council of Greater Dallas

Since 1943, the [Community Council of Greater Dallas](#) has played a major role in the identification and tackling of our area's most pressing community challenges beginning with food service for Dallas' seniors, homeless and hungry. Today, the Community Council is focused on removing barriers and offering actual solutions to transition people out of poverty, as well as providing care and services for older adults and caregivers and health and wellness education – all free. During the past 78 years, the Community Council has provided free programs and resources to over 150,000 North Texans annually.

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To schedule a media interview, please contact:

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