

AARP's Fraud Watch Network can help you spot and avoid scams. Sign up for free "Watchdog Alerts", review our scam-tracking map, or call our toll-free helpline, 877-908-3360 if you or a loved one suspect you've been a victim.



# FraudWatch Newsletter



**FBI Warns of US Officials Impersonation Scams:** The FBI warns that since 2023, malicious actors have been impersonating senior U.S. officials, including government leaders and members of Congress, to target individuals through SMS and AI-generated voice messages. These attackers often move communication to encrypted apps like Signal, Telegram, or WhatsApp to request sensitive information, authentication codes, personal documents, or money transfers. Individuals are advised to verify contacts independently, carefully examine messages for subtle inconsistencies, avoid sharing sensitive data or funds, enable multi-factor authentication, and report suspicious activity to the FBI's Internet Crime Complaint Center (IC3) at <https://www.ic3.gov/> or relevant security officials. – *Brought to you by FBI's Internet Crime Complaint Center (IC3)*



**Fake AARP Renewal Reported:** A Big Horn resident reported receiving a scam email posing as AARP. The message, sent from "AARP//Declined\*\*\*" with the subject "Membership Expiry Countdown: Less Than 24 Hours," claimed the recipient's AARP membership was expiring and requested a \$14.99 renewal payment. The resident confirmed they do not have an AARP membership, indicating the email was a scam attempt. The official AARP membership number is 1-888-687-2277 or text us at 833-259-2277.

Call The Wyoming Senior Medicare Patrol for assistance with potential Medicare fraud or abuse at 1-800-856-4398

## Information and resources to help you with...

- **Find resources and information around VA benefits, health, caregiving, fraud and employment for retired and active-duty military and their families by going to [aarp.org/veterans](http://aarp.org/veterans) or calling our toll-free nationwide phone number 1-888-OUR-AARP (1-888-687-2277).**
- **Family caregiving:** Call the Caregiving Resource Center for a free Prepare to Care Guide (1-877-333-5885).
- **Fraud and scams:** Call the AARP Fraud Watch Network Helpline toll-free (1-877-908-3360).

## CyberWyoming Alliance

Please report your scams to:

[phishing@cyberwyoming.org](mailto:phishing@cyberwyoming.org)

307-223-1265



CyberWyoming Alliance's goal is for Wyoming to be the most cyber-secure state in the nation. To do this, we know that cybersecurity efforts have to be local, trusted, and grassroots in nature.

## If abuse, neglect, abandonment, intimidation or financial exploitation of an older adult is occurring, report it to Adult Protective Services.

### Basics of what DFS/APS can do:

- If an abuse/neglect case is reported and opened, an APS Caseworker will respond within 24-72 hours, depending on immediate danger or impending harm.
- APS is mandated by statute to notify law enforcement.
- An APS Caseworker will interview the vulnerable adult to determine the facts of the situation.
- APS works with the vulnerable adult regarding availability of community services he/she is agreeable to receive in order to ensure his/her safety.

### Basics of what DFS/APS cannot do:

- APS cannot force anyone to accept help, adults have the right to refuse.
- APS cannot force anyone to reside in a nursing home, APS is committed to keeping vulnerable adults as safe as possible, in their own homes.

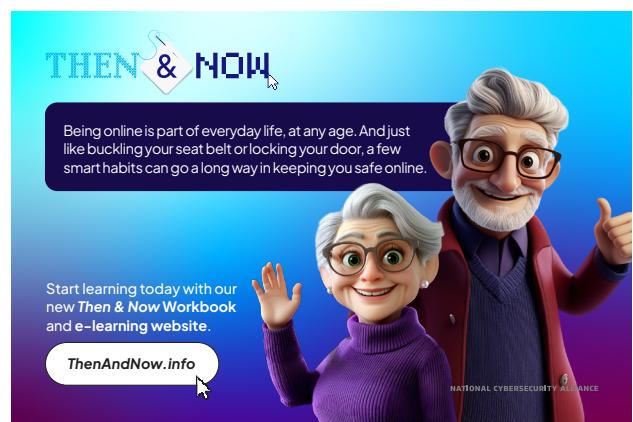
### How to make a report:

Call (307)777-7564 or click on [dfs.wyo.gov/about/contact-us/](http://dfs.wyo.gov/about/contact-us/) This is a link with contact information to each community in Wyoming that has a DFS office. APS abuse/neglect reports can also be made by contacting law enforcement in the community where the abuse is taking place.



WYOMING DEPARTMENT  
OF FAMILY SERVICES

Safe at home • Giving families opportunities for success • Supporting the people who support the families

An advertisement for the 'Then & Now' campaign. It features a cartoon illustration of an elderly man with a white beard and glasses, and an elderly woman with glasses, both smiling and waving. The background is a gradient from blue to purple. The text 'THEN & NOW' is at the top left. A box in the center says: 'Being online is part of everyday life, at any age. And just like buckling your seat belt or locking your door, a few smart habits can go a long way in keeping you safe online.' At the bottom, it says: 'Start learning today with our new Then & Now Workbook and e-learning website.' A button says 'ThenAndNow.info'. The National Cybersecurity Alliance logo is at the bottom right.