

THE SMALL PRINT



Let's make sure we're on the same page

AKA Terms and Conditions



Work It Baby!!

Know that everything I do is with the intention of empowering you to become the person you were always meant to be, and to give you the gift of connecting with yourself and others in the most authentic, meaningful way.

The E.L Program only works if YOU work it. I'll give you all the knowledge, the tools, the wardrobe and the style for you to confidently conquer the world. You must trust the process, be open to direction, embrace change.

It takes hard work to get results, so your commitment to the program is integral to getting the results you want.

Once we have completed the program, it's up to YOU to continue investing in yourself LONG TERM, because you're worth it. Keep doing the things you've learnt so you can always be the best version of yourself.

Me or one of my amazing humans are always on the other end of the phone or an email to support you in your journey.

Play Nice

E.L is generally a magnet for seriously awesome humans. I conduct myself professionally and do everything with love and the best of intentions. But because I'm human, I'm not perfect (but... pretty close). There's no place for bad behaviour, so if you don't play nice we won't be able to work together. There's always a way to work things out with kindness, compassion and good old-fashioned conversation.

IP Stuff

E.L IP is the result of decades of experience and my personal blood, sweat and tears. You get to be on the receiving end of some pretty cool (and even revolutionary) stuff. It is given to you with love. So... enjoy it and rave about it, be proud of it but please respect and protect it.

Budget Matters

E.L service and program fees do not include clothing, accessories, eye-wear, tailoring, shoe repairs, grooming, cosmetics and skincare.

Whether your wardrobe budget is limitless or humble, we can work with it.

So, name your number and leave the rest to E.L.

The budget in it's entirety must be transferred and cleared before we commence our work together to ensure you enjoy a seamless experience.

In the event that the funds have not been cleared in time for our scheduled sessions, we will have to postpone.

From experience, it is a good idea to have a buffer, so whatever your budget is, add 20%.

Travel Expenses

Interstate and international jobs will incur added cost of flights, transportation, accommodation and living expenses to be paid in full and in advance.

BUT SERIOUSLY



Just a bit more serious stuff

With Your Permission

On occasion, E.L will arrange for gifts and goods to be sent out to you. Wherever possible your business address and phone number will be used, and your personal details will not be shared. Please let me know if you DO NOT wish for have any of your details shared with E.L's selected suppliers (though you may miss out on some really good stuff)

Before and After & Reviews

To document and celebrate, please provide E.L with a "before" photo of yourself. When it's all said and done and you are the most amazing, sparkling, shiny self you have ever been, we'll celebrate with some photography. Where possible, we will use E.L's cream of the crop photographers.

You'll also be asked for feedback and a review. By signing this agreement, you are giving E.L permission to use your before and after images and your review.

If you DO NOT wish for these to be used, please let me know.

Payments

I promise to deliver you so much value. It's life changing stuff. And...there are lots of other people who want to get some of my E.L magic. So, planning our session times and sticking to them is important. I'm committed to working with you and a booking fee is a way of you saying you are serious about working with me.

Once your onboarding paperwork has been sent, please complete it and pay your booking fee.

"Pencil in" is not in my vocab. Let's "lock it in". If you enrol into one of the ongoing memberships you are expected to pay your bills on time.

Sometime unexpected life stuff happens and that's totally understandable. If you are unable to make payments we can pause your membership for up to 6 months or terminate your membership for a one-off cancellation fee of 10% of the entire program.

Refunds

I will consider a refund in the unlikely circumstance that I'm not delivering what I promised. This includes me not showing up for sessions, not delivering the materials included in the program and not "playing nice".

If you cancel or change your mind or your plans, refunds are not available. However, sometimes really serious life stuff happens like illness or tragedy, in which case we can pause your program and recommence within 12 months.

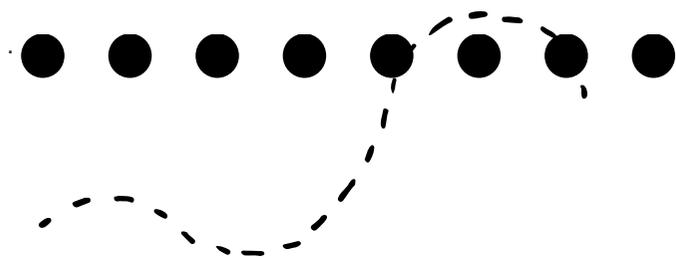


A Promise

We're embarking on an amazing journey together. It's honest, it's raw, it gets personal, it can be confronting, we uncover things you always knew about yourself but may have never said out loud or have been able to articulate. We also uncover a whole lot of AWESOMENESS. We're going to translate your internal patterns into a style that makes you authentic, impactful and free to be the best YOU ever.

But, if you for some reason feel like you are not 100% satisfied, we'll continue to work together until you are.

If you're cool with all this, here are some dotted lines for you:



OK, seriously

YES!! I am READY. I can't wait to jump on board and let this journey unfold.

Name :

Date:

Signature: