

# HANNAH SORENSEN

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## OBJECTIVE

Fearless and curious, I dove head first into the messiness that is Collaborative Design. The studio coursework at Kendall College of Art and Design quickly engaged me in the design process that blends integrative thinking with observation to identify and solve problems. Through many delegated projects, I learned that my passion lies within building strong connections in a collaborative working environment. I am seeking opportunities in design thinking, visual literacy, user centered design, and photography.

## Bachelor of Fine Arts: Collaborative Design

Kendall College of Art and Design | 2016-2020 | Grand Rapids, MI

## EDUCATION

In the program Collaborative Design at Kendall College of Art and Design, we are trained and nurtured design professionals whose interests are in defining and structuring transdisciplinary teams to meet the needs and aspirations of businesses, community, and culture. Within this environment we are prepared to untangle system disruptions like the ones we see today with the agility to innovate to the next "new."

## SKILLS

- Concept Development ●●●○
- Team Facilitation ●●●○
- Image Output ●●●○
- Photo Sequencing and Editing ●●●○
- Organizational Skills ●●●○
- Communication Skills ●●●●

## PT Assistant Manager

Maurices | Grandville, MI | 03/2019-Current

Maintain effective and respectful relationships with co-workers to drive our stores team to success through sales. Trusted and responsible for closing and opening procedures on POS system. Updates merchandising with signage and attractive displays. Coaches new employees and current employees to provide excellent customer service. Style and builds personable connections with every customer providing a different retail culture.

Responsible for product knowledge, service, and company policies to serve as a Resourceful manager and coworker.

## Sales Associate

Bath and Body Works | Grandville, MI | 10/2018-03/2019

Initiated friendly conversations with customers to determine level of assistance required. Processed payments and maintained a clean and stocked cashier area. Restocked shelves with the latest merchandise and changed signage to promote special sales.

Generated positive product impressions to provide above satisfactory customer service.

## Server

Cherry Republic Inc. | Glen Arbor, MI | 05/2018-08/2018

Completed opening and closing procedures. Operated POS terminals to input orders, split bills, and calculate totals. Educated guests on daily specials and menu offerings. Responsible for food and drink menu knowledge to guide patrons toward more profitable items. Communicated effectively with servers and kitchen staff to ensure a collaborative workspace for a productive work flow throughout shifts. Regularly kept up with sanitation procedures to keep a clean and hospitable restaurant.

## EXPERIENCE